Matrox Monarch LCS

User Guide

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Digital Video Solutions

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1

Introduction

This chapter lists the Monarch LCS supported input formats, system requirements, and describes the Monarch LCS documentation.

Welcome to Matrox Monarch LCS

The Matrox Monarch LCS is a reliable, standalone network appliance that is simple to set up and integrate into any open Video Management System (VMS) or Lecture Management System (LMS). Monarch LCS lets you easily define profiles for live streamed and recorded lectures by mixing camera and presentation material from SDI and HDMI sources. Once configured, this versatile H.264 encoding appliance can be operated by anyone at the push of a button. For a full overview of the Monarch LCS, please refer to our website here: *http://www.matrox.com/video/en/products/monarch_lcs/#close*.

Supported input formats

Matrox Monarch LCS supports the following video input formats:

- 1920 × 1080p at 25/29.97/30/50/59.94/60 fps
- 1920 × 1080i at 25/29.97 fps
- 1280 × 720p at 50/59.94/60 fps
- 720 × 576i at 25 fps (SDI only)
- 720 × 486i at 29.97 fps (SDI only)

Supported operating systems

The Matrox Monarch LCS Utils application is used to perform firmware updates and acquire the device network IP address when connected to a network with a DHCP server. The application supports the following operating systems:

- Mac OS X El Capitan
- Microsoft Windows 10

Note You must have Microsoft .NET Framework installed. This release was tested with the latest version: http://www.microsoft.com/en-ca/download/

Other operating systems may work but have not been fully validated through internal testing. Before trying another operating system, please contact MonarchLCSSupport@matrox.com with any questions.

Supported Web browsers

Matrox Monarch LCS has been tested for use with the following Web browsers:

- Microsoft Internet Explorer
- Apple Safari

Other browsers may work but have not been fully validated through internal testing.

✎ **Note** If you experience display issues in the Command Center when using Monarch LCS with Internet Explorer (11 or higher), disable Compatibility View and set the Document mode to Edge:

   8 From Internet Explorer, go to **Tools > Compatibility View Settings**, clear **Display intranet sites in Compatibility View**, and then click **Close**.

   9 Press **F12** to open the developer tools interface, select **Edge (default)** from the document mode drop-down menu, and then press **F12** to close the tools.

The Command Center should now display properly.

Streaming

Monarch LCS provides streaming settings for using RTSP and RTMP streaming protocols for use on media servers, video players and Content Delivery Networks (CDNs).

Recording

Monarch LCS provides settings for recording your input source for video on demand (VOD), high-quality editing, and archiving/previewing purposes.

About this guide

This guide provides you with information about connecting and using your Matrox Monarch LCS device.

Style conventions

The following style conventions are used in this guide:

- The names of files, folders, and documents appear in *italics*. For example:
  - The data is stored in the *Sample.mov* file.
  - The file is located in the *Clips* folder.
  - Please refer to your *Matrox Monarch LCS Release Notes*.
- Menus and commands that you need to choose are displayed in the form **Menu > Command**. For example, **File > Save** means click **File** in the menu bar, and then click **Save** in the menu that appears.

Your notes

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Matrox Monarch LCS Hardware and Connections

This chapter describes the Matrox Monarch LCS connections (video/audio, LAN, and recording), buttons, status LEDs, and shows how to power and reset Monarch LCS.

Matrox Monarch LCS hardware

This section explains the Matrox Monarch LCS hardware components. For hardware technical specifications, see Appendix D, "Matrox Monarch LCS Specifications."
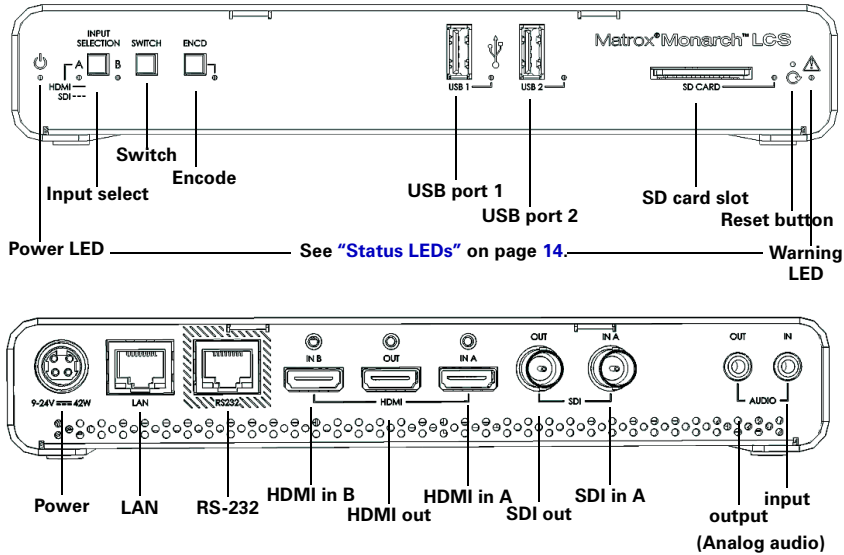
Input select button

With the **Input select** button, you can select from either an HDMI or SDI input source, and an LED illuminates indicating which source is in use. You can also select the input source in the Command Center.

> (i) **Important**   While streaming or recording, any attempt to switch between inputs by pressing the **Input select** button will not have any effect, whether or not the front panel buttons have been disabled. This is the case only for the **Input select** button; however, clicking the **Lock** button in the Command Center disables all three buttons.

Encode button (ENCD)

The **ENCD** button functionality depends on the encoding mode you have selected for each channel in the Command Center. Press the **ENCD** button to start streaming or recording your selected input source(s) to the media or location specified in the Command Center.

Pressing the **ENCD** button starts the streaming or recording. When streaming or recording, the **ENCD** LED flashes. Press the **ENCD** button again to stop streaming/recording.

You can also use the control buttons in the Command Center to control the Monarch LCS device.

🖉 **Note** The **ENCD** button activates when you release the button. If you want to start/stop streaming and/or recording on both channels at the same time, press and hold the **ENCD** button. You can also start/stop both channels at once in the Command Center (see "Using the Command Center side menu" on page 24).

ENCD button use differs depending on whether you are recording, or the stream mode you selected in the Command Center:

- **RTSP mode** If Monarch LCS is set to stream in RTSP mode, the channel's LED will be on (solid). The unit delivers stream data once the **ENCD** button is pressed, and then the **ENCD** LED flashes, but the data will only start to stream when a client connects to Monarch LCS using the RTSP streaming protocol. Pressing the **ENCD** button enables a connection to the Monarch device, and pressing it again will sever the connection and the LED will return to the solid lit state.
- **RTMP mode** If Monarch LCS is set to stream in RTMP mode, press the **ENCD** button to begin streaming your input source to the stream destination specified in the stream settings.
- **Record mode** If the Monarch LCS is set to record, press the **ENCD** button to begin recording your input source(s) to either an SD card, a USB device, or a network folder, as specified in the record settings.

For information on specifying your settings, see "Encoder tab" on page 40.

USB ports 1 and 2

Use the USB ports to connect a USB 2.0 or 3.0 media device for recording the source connected to one of the Monarch LCS inputs. To select USB port 1 or 2 as the recording destination, see "Encoder tab" on page 40.

Please note the following about using USB devices:

- Monarch LCS writes to all USB devices (including USB 3.0 devices) at USB 2.0 speeds.

Matrox Monarch LCS hardware

- The performance of USB keys or "thumb drives" varies. Many of these devices are optimized for "read" operations, while the Monarch LCS requires sustained "write" capabilities. For best results, especially at higher recording data rates, powered USB drives are recommended. In some cases, SD cards may be more suitable when small portable media is required.

- Monarch LCS supports USB devices with FAT32 or NTFS file systems. Media may need to be reformatted if not recognized by the Monarch.

- USB devices with password protection are not supported.

- It may take a few seconds for Monarch LCS to detect a newly connected USB device (verified on the **Status** page—see "Status page" on page 26).

- For USB 3.0 hard drives without a dedicated power supply, Monarch LCS may not be able to sufficiently power more than one USB 3.0 drive at a time.

- When a recording is stopped, it may take a few moments for Monarch LCS to finalize the file, during which the USB LED continues to flash. To avoid corrupted video files, do not remove the USB device when its LED is flashing.

- Connecting a USB device to USB port 2 and then performing a device reboot allows you to save the Monarch's current IP address and status as a text file (see "Device reboot" on page 12).

- Connecting a USB device to USB port 2 and then performing a factory reset allows you to load pre-configured Monarch settings.

SD card

Use the SD card slot for recording the source connected to one of the Monarch LCS inputs to an SD card. Monarch LCS supports SD and SDHC cards with FAT32 or NTFS file systems. To ensure that your SD card is fast enough to record at higher bit rates, we recommend using an SD card with a Class 10 speed rating. To select the SD card slot as the recording destination, see "Encoder tab" on page 40.

Remarks

- It may take a few seconds for Monarch LCS to detect a newly inserted SD card.

- When a recording is stopped, the SD card LED continues to flash while the Monarch LCS finalizes the file. It is recommended to not remove the SD card when its LED is flashing.

- SD cards with password protection are not supported.

LAN

The LAN port is an auto-sensing 10/100/1000 Base-T Ethernet port used to connect Monarch LCS to an Ethernet network via a standard RJ-45 Ethernet

cable. For information on how to connect to a network, see Chapter 3, "Network Connection and Setup.

RS-232

The RS-232 port is currently for internal use only.

Video/audio inputs and outputs

Matrox Monarch LCS supports both SD (SDI only) and HD video signals, and auto-detects input source information; however, it does not support upscaling the input source for streaming or recording.

Note If you apply the channel settings before the input is connected, and the actual input resolution or frame rate is smaller than the resolution or frame rate you specified in the channel settings, the Monarch will stream/record at the input resolution/frame rate since upscaling is not supported. However, the **Status** page will display the previously selected encoding resolution/frame rate, and not the actual input resolution/frame rate.

HDMI out

Provides a preview of the selected SDI or HDMI input. For audio, you have the following options:

- Use the first pair of embedded HDMI audio channels.
- Use the first pair of embedded SDI audio channels.
- Use the analog pair.

  For more information, see "Configuring video and audio settings" on page 29.

To display your input source, your monitor must support the input resolution. If your monitor does not, an error message will appear. For supported resolutions, see "HDMI in A and B" and "SDI in.

Note While SD resolutions are not supported at the HDMI output, if the SDI input is SD, the HDMI output will display a "windowboxed" version of the picture in HD.

HDMI in A and B

Provides an input for HD HDMI video (YUV or RGB) from a digital HDMI device for streaming and recording. For information on supported HDMI input formats, see "Supported input formats" on page 2.

(i) **Important** Please note following:

- Before starting a session, it is recommended to unplug an input cable connected to an unused input. An invalid signal can affect production (the session).

Matrox Monarch LCS hardware

- When using HDMI video, it is recommended to first use HDMI Input A.

Monarch LCS supports the first two channels of uncompressed embedded audio from the HDMI input source for streaming and recording. HDCP and SD sources are not supported on this input. You can monitor the HDMI input source by connecting an HDMI monitor to Monarch LCS' HDMI output. To select whether to stream and record the first two audio channels present in the HDMI input or the audio connected to the Monarch LCS analog audio input, see "Configuring video and audio settings" on page 29.

SDI out

Provides a preview of the selected SDI or HDMI input. For audio, you have the following options:

- Use the first pair of embedded HDMI audio channels.
- Use the 16 SDI audio channels.
- Use the analog pair.

Note For more information, see "Configuring video and audio settings" on page 29.

To monitor your input source, the SDI monitor must support the video input format.

SDI in

Provides an input for SDI video (YUV only) from an SDI device for streaming and recording. For information on supported SDI input formats, see "Supported input formats" on page 2.

Monarch LCS supports the first two channels of uncompressed embedded audio from the SDI input source for streaming and recording. You can monitor the SDI input source by connecting an SDI monitor to Monarch LCS' SDI output. To select whether to stream and record the first two audio channels present in the SDI input or the audio connected to the Monarch LCS analog audio input, see "Configuring video and audio settings" on page 29.

AUX

The AUX connector is currently for internal use only.

Analog audio output

Provides an unbalanced stereo analog audio output for monitoring the audio selected as the audio input source.

Note There may be a slight offset between the HDMI, SDI and analog outputs. Offsets can vary based on the source and operating mode.

Analog audio input

Allows you to input an unbalanced stereo analog audio source for streaming and recording. To select whether to stream and record the first two audio channels present in the selected video input or the audio connected to the Monarch LCS analog audio input, see "Configuring video and audio settings" on page 29.

Powering Monarch LCS

Power the Monarch LCS device using an AC outlet via the external power supply and a power cord. When power is supplied to Monarch LCS, the Power (⏻) LED goes on, and the device begins a power-up sequence during which various LEDs will flash on and off. The Warning LED (⚠) will begin to flash early during the boot up sequence, and once it stops flashing, the Monarch LCS is ready for use.

Note The Warning LED (⚠) may remain on if there is an error condition (see "Status page" on page 26 for more information).

To power off Monarch LCS, disconnect Monarch LCS from the power source. For power specifications, see Appendix D, "Matrox Monarch LCS Specifications".

Note When the device is powered off, all current settings are maintained and any logged errors are cleared (see "Monarch LCS errors" on page 27).

Caution When disconnecting the power supply from Monarch LCS, make sure that you slide back the casing on the connector to release the locking mechanism.

Monarch LCS

External power supply

Power cord

To AC outlet

Matrox Monarch LCS hardware
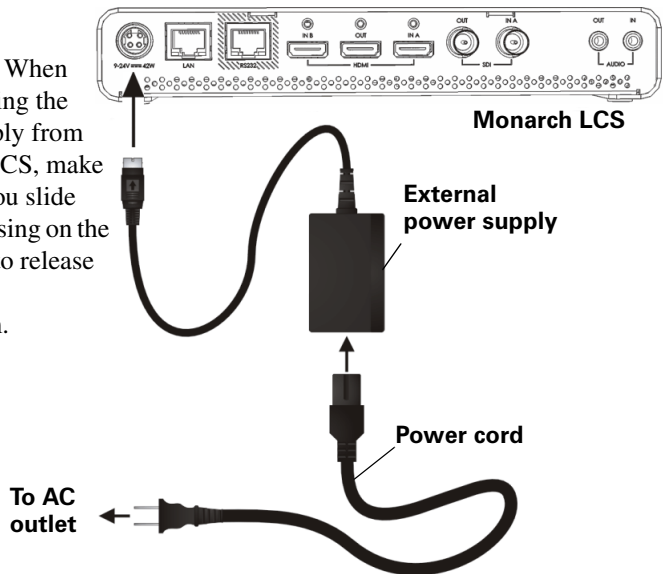
Using the Reset button

You can use the Monarch's Reset button to reboot the device (quick button press), or reset the device to factory defaults (long press of at least five seconds).

In addition to the typical reasons for rebooting the Monarch (fixing errors or other issues), a reboot (see "Device reboot" on page 12) also saves the Monarch's IP address and status (see "Status page" on page 26) to a connected USB device (USB port 2) as a text file. This is a convenient way to find the Monarch's IP address.

A reset allows you to switch to a Static IP (see "Switch to Static IP mode" on page 13), or load pre-configured Monarch settings from a configuration file on a USB device connected to USB port 2(see "Automatic Configuration" on page 48).

Remarks

- The Reset button is recessed in order to prevent unintended activation. Use a straightened paper clip, or similar device, to press the Reset button.

- A power cycle of the Monarch LCS performs a simple reboot, not a reset to factory defaults.

- When using the Reset button, any saved profiles for streaming and recording are maintained, and all logged errors are cleared (see"Monarch LCS errors" on page 27).

- Holding the Reset button pressed for more than five seconds will reset the device to factory defaults.

Device reboot

When performing a device reboot, all current settings are maintained, including the IP mode (DHCP or Static) that was set prior to the reboot.

Note   To reboot the device and switch to Static IP mode, see "Switch to Static IP mode" on page 13".

If you have a USB device connected to USB port 2 on the Monarch device, the Monarch's current IP address and status is saved to the USB device as a text file. This is a convenient way to find the Monarch's IP address.

To reboot the Monarch, do one of the following:

- Using a paper clip, press the recessed pinhole Reset button on the front of the device.

- Open the Matrox Monarch LCS Utils application, select the Monarch LCS device you wish to reboot, and then click **Reboot Selected**.

During a standard boot up sequence, various LEDs will flash on and off. The Warning (⚠) LED will begin to flash early during the boot up sequence, and once it stops flashing, the Monarch LCS is ready for use.

Switch to Static IP mode

You can switch your Monarch LCS device to Static IP mode by pressing the **ENCD** button while the Encoder LED flashes during the power-up sequence.

1 Press the Reset button on the device to initiate a device reboot. During the power-up sequence (see "Powering Monarch LCS" on page 11), the Encoder LED flashes for three seconds.

2 Press the **ENCD** button on the device while the Encoder LED is flashing. This sets the device to Static IP mode and the Static IP address to its default address (169.254.1.11).

The device is ready when the Warning (⚠) LED stops flashing; however, the Warning LED (⚠) may remain on if there is an error condition (see "Status page" on page 26 for more information).

Reset to factory defaults

When resetting Monarch LCS using this method, all Monarch LCS settings reset to factory defaults, the device password resets to *admin*, and the device powers up in DHCP IP mode for connecting to a network with a DHCP server, such as a router. To switch the device to Static IP mode after performing a factory reset, see "Switch to Static IP mode" on page 13.

You can also use a factory reset to load pre-configured Monarch LCS settings from a configuration file. For more information, see "Automatic Configuration" on page 48).

To reset Monarch LCS to factory defaults, press and hold the Reset button on the device for at least five seconds. The device begins a power-up sequence during which various LEDs will flash on and off. The Warning (⚠) LED will begin to flash early during the boot up sequence, and once it stops flashing, the Monarch LCS is ready for use.

The Warning LED (⚠) may remain on if there is an error condition (see "Status page" on page 26 for more information.

Status LEDs

This section explains the Monarch LCS status LEDs.

LED	State	Condition
⏻	Green	Device is powered.
⚠	Yellow	Indicates that an error has occurred. This includes streaming, recording, fan or temperature-related errors, and/or a physical disconnection of the network cable. The LED turns off when the error is cleared in the Command Center (e.g. streaming error) and when the error has been resolved (e.g. temperature-related error). For information on how to view and clear errors, see "Monarch LCS errors" on page 27.
INPUT SELECT	Green (2)	Two LEDs, indicating which input is in use (A or B): ON (solid) when HDMI is the selected input, and flashes when SDI is the selected input.
ENCD	OFF	The processes are idle.
	Blue (solid)	The system is ready to record or stream.
	Blue (flash)	The LED switches from solid to flashing blue when you start a process, and will revert to solid blue when you stop it, regardless of the mode.
	Red (solid)	Indicates that both processes have failed.
	Red (flash)	Indicates that one of the two processes has stopped while the other is still running.
USB ports1/2 and SD CARD	OFF	Indicates that the port/slot is not selected.
	Red (solid)	Indicates that the port/slot has been selected for recording.
	Red (flash)	Monarch LCS is currently writing to the media device (USB device or SD card). Do not remove the media device when its LED is flashing—doing so may result in corrupted video files.

3

Network Connection and Setup

This chapter explains how to connect Monarch LCS to a network, and how to obtain the Monarch LCS IP address to access the Monarch LCS Command Center. It also explains how to update the Monarch LCS firmware.

Introduction

The network connection and setup instructions depend on whether you'll be connecting Monarch LCS on a network with a DHCP server, such as through a router, or a network without a DHCP server.

If connecting to a network with a DHCP server, Monarch LCS must be set to DHCP IP mode. If your network does not have a DHCP server, Monarch LCS must be set to Static IP mode. By default, Monarch LCS is set to DHCP IP mode. Once connected to a network, the stream and record settings are specified using the Monarch LCS Command Center.

To access the Command Center, enter the Monarch's IP address into your web browser and press **ENTER**, or use the Monarch LCS Utils or LCS Radar applications. On a DHCP-enabled network, the DHCP server assigns the IP address to the Monarch, so you must use the Monarch LCS Utils or LCS Radar applications to find the IP address. When connecting to a network without a DHCP server, you must assign a static IP address to Monarch. A default IP address is provided when in Static IP mode.

Monarch LCS Utils application

The Monarch LCS Utils application is available for both Mac OS and Windows systems, and you can use it to do the following:

- Identify Monarch devices on a network and list their IP addresses.
- Open the Monarch LCS web based UI (Command Center) by double-clicking an identified device on the displayed list.
- Update Monarch LCS firmware (see "Updating the Monarch LCS firmware" on page 20).
- Reboot Monarch devices (see "Device reboot" on page 12).
- Download the Monarch SSL security certificate (see "Installing the Monarch SSL certificate" on page 21).

(i) **Important**   It is not recommended to simultaneously update the same Monarch device using more than one instance of the Monarch LCS Utils. Do not sever the network connection during the update process.

Monarch LCS Radar application

Available for Windows systems only, Monarch LCS Radar is a server-based web application that you can use to monitor and control all the Monarch LCS devices on a network. You can monitor your Monarchs and perform functions such as rebooting or updating devices.

Download Monarch LCS Radar and its accompanying documentation here.

Network connection and IP address

This section explains how to connect Monarch LCS to a network with or without a DHCP server, and describes how to acquire the Monarch LCS IP address.

📝 **Note**   If you switch the network connection while Monarch LCS is powered and the switch results in Monarch LCS getting a new network IP address, you must power cycle the device to apply the new IP address. To power cycle the device, use the Reset button on the Monarch LCS device (see "Using the Reset button" on page 12).

Finding the Monarch LCS current IP address

You must know your Monarch device's IP address to access the Command Center. There are three ways to find the Monarch LCS current IP address:

- You can see it displayed on an HDMI monitor at device boot up.
- You can have it automatically saved to a connected USB device when rebooting the Monarch LCS.
- Use the Monarch LCS Utils or LCS Radar applications to view all connected Monarch LCSs and their IP addresses.

Displaying the IP address on an HDMI monitor

The Monarch LCS IP address is displayed on a connected HDMI monitor at device boot up:

1 Connect the Monarch LCS to an HDMI monitor.

2 Power up the Monarch LCS.

When the Monarch LCS boots up, the IP address appears on the screen for approximately 30 seconds before being replaced by the signal from the HDMI output selection.

Saving the IP address and status to USB

You can save a file containing the Monarch LCS IP address and current status to a USB device, making this information easily accessible (see "Status page" on page 26).

1 Insert a formatted USB device into the USB port 2 (see "USB ports 1 and 2" on page 7).

2 Reboot your Monarch LCS. It is complete once the Warning (⚠) LED stops flashing (see "Device reboot" on page 12).

The Monarch LCS IP address and status information are now saved to a text file on the USB device.

This file can be helpful if you do not have an HDMI monitor (see "Finding the Monarch LCS current IP address" on page 17), or if you need to share status information for your unit.

Finding the IP address with Monarch LCS Utils or LCS Radar

The Monarch LCS Utils and LCS Radar applications will indicate the IP addresses of the Monarch devices in your network. See "Connecting to a network with a DHCP server (DHCP IP mode) for details.

Connecting to a network with a DHCP server (DHCP IP mode)

When connecting to a network with a DHCP server, such as through a router, the Monarch LCS IP address is assigned by the DHCP server. Although other methods exist for obtaining the IP address of a device on a DHCP server, such as from a DHCP-server client list, these instructions detail how to use the Matrox Monarch LCS Utils to find the IP address of your Monarch LCS device.

1   Connect an Ethernet cable between Monarch LCS LAN port and a network port.

2   Make sure that power is supplied to Monarch LCS (see "Powering Monarch LCS" on page 11).

3   Monarch LCS must be set to DHCP IP mode (default). If you need to switch the device from Static IP mode to DHCP IP mode, you can either reset the device to factory defaults (see "Reset to factory defaults" on page 13), or set it to DHCP using the Command Center (see "IP Setup tab" on page 58).

4   From a computer that is on the same network subnet as your Monarch LCS device, download the Matrox Monarch LCS Utils or LCS Radar applications at www.matrox.com/video/support/.

    Matrox Monarch LCS Utils is available for both Mac OS and Windows systems (see "Monarch LCS Utils application" on page 16).

    The Matrox Monarch LCS Radar application is available for Windows systems only (see "Monarch LCS Radar application" on page 16). Details on how to use LCS Radar is covered in its accompanying documentation.

5   Double-click the downloaded file to open the Monarch LCS Utils. If Universal Plug and Play (UPnP) is enabled on your network, the utility will automatically scan for Monarch devices. To scan manually, click the **Find All** button.

    All the Monarchs on the same network subnet as your computer will be displayed, along with their IP addresses and other information.

6   Open the Command Center (see "Accessing the Command Center" on page 20).

Tip If you have multiple Monarch LCS devices, you may want to change the name of each device for easier identification (see "Account tab" on page 55).

Connecting to a network without a DHCP server (Static IP mode)

When connecting to a network without a DHCP server, the network does not assign an IP address to your Monarch LCS device. In this case, you must assign a static IP address to Monarch LCS and you may be required to change your computer's network configuration to establish a connection between your computer and Monarch LCS.

1 Power Monarch LCS (see "Powering Monarch LCS" on page 11).

2 Monarch LCS must be set to Static IP mode. By default, Monarch LCS is set to DHCP IP mode. You can switch Monarch LCS to Static IP mode using the Reset button (see "Switch to Static IP mode" on page 13).

3 Establish a connection between Monarch LCS and your computer using one of the following methods:

 – Connect an Ethernet cable from Monarch LCS LAN port directly to your computer's Ethernet port.

 – Connect an Ethernet cable from Monarch LCS LAN port to the same network switch as your computer.

4 In order for your computer to communicate with Monarch LCS, your computer's IP address must be in the same network range as your Monarch LCS IP address. If it isn't, then you must change your computer's IP address accordingly. By default, the Monarch LCS static IP address is set to 169.254.1.11. If you're using the default static IP address, you must change your computer's IP address and subnet mask to the following:

 – **IP address** 169.254.1.10

 – **Subnet mask** 255.255.0.0

Note The default static IP address is designed primarily for the initial setup of Monarch LCS using a point-to-point connection (direct connection between your computer and Monarch LCS). The default IP address is not recommended for a traditional network setting. If you wish to use Monarch LCS in Static IP mode over a network, after the initial setup we recommend that you change the static IP address of the Monarch LCS device to an address that is more suitable to your network. You can change the static IP address in the Command Center as specified in "IP Setup tab" on page 58.

5 Open the Command Center (see "Accessing the Command Center" on page 20).

Note For more details on Monarch LCS IP modes, see "IP Setup tab" on page 58.

Network connection and IP address

Accessing the Command Center

The Monarch LCS Command Center is where you specify the Monarch settings and control the streaming and recording for a Monarch device. The Command Center is accessible via Monarch LCS Utils (see "Monarch LCS Utils application" on page 16) and LCS Radar, or by typing your Monarch LCS network IP address in the address field of your web browser (see "Network connection and IP address" on page 17).

To access the Command Center, power the Monarch LCS and connect it to an Ethernet network, and then do one of the following:

- From your web browser, type the Monarch LCS IP address in the address field, and then press **ENTER**.
- With Matrox Monarch LCS Utils or LCS Radar open, double-click any of the listed devices to open the Command Center.

The Command Center opens to configure your Monarch LCS settings and control streaming and recording (see Chapter 4, "Using the Command Center).

The Command Center opens on the **Status** page, which you can access without logging in (see "Status page" on page 26). To access other pages, click the menu item for the page that you want, and then enter your username and password. By default, the username and password are set to *admin*. You cannot change the username but you can change the password (see "Device name and password" on page 55).

Updating the Monarch LCS firmware

The firmware on your Monarch LCS device is updated using the Matrox Monarch LCS Utils or LCS Radar applications. To view the current firmware version of your Monarch LCS, see "File Management tab" on page 63. The Matrox Monarch LCS Utils is available for both Mac OS and Windows systems, and LCS Radar is available for Windows only. For more information on the Utils application, see "Monarch LCS Utils application" on page 16. For more information on the LCS Radar application, see "Monarch LCS Radar application" on page 16.

A Monarch LCS device's network IP address is required to update its firmware (see "Network connection and IP address" on page 17).

1 Power Monarch LCS and connect it to an Ethernet network.

2 On a computer that is on the same network subnet as the Monarch LCS that you want to update, download the latest version of Matrox Monarch LCS Utils or LCS Radar at www.matrox.com/video/support/.

✎ **Note** It is not recommended to update the Monarch LCS firmware over a wireless network. Matrox Monarch LCS Utils and LCS Radar should be on a

computer that is connected to the network/router using a wired Ethernet connection.

3 Double-click the *MatroxMonarchLCSUtils.exe* (Windows) or *MatroxMonarchLCSUtils.app* (Mac OS) file to open the Monarch LCS Utils.

📝 **Note** For more information on using Monarch LCS Radar to update the firmware, see the *Matrox Monarch LCS Radar Installation and User Guide* available on the support page www.matrox.com/video/support/.

4 Open the Matrox Monarch LCS Utils, select the network **IP Address** of the Monarch LCS device that you want to update, and then click **Update Selected**. If you have multiple Monarch LCS devices on the network, select the IP address for every device in the Matrox Monarch LCS Utils by clicking **Select All**, and then all Monarch LCS devices will update in series.

🛈 **Important** Do not disconnect the Monarch from the network or power source during the firmware update.

During a firmware update, the USB 1, USB 2 and SD card LEDs will cycle on and off. Once complete, the device will automatically reboot, and the Warning (⚠) LED will begin to flash. Once it stops flashing, the device is ready to use.

📝 **Note** The Warning LED (⚠) may remain on if there is an error condition (see "Status page" on page 26 for more information).

Installing the Monarch SSL certificate

You can connect to the Monarch Command Center using HTTPS encryption to prevent your username and password from being visible to someone on the network. To connect using the HTTPS protocol, you must first install the Monarch SSL certificate to authenticate the Command Center webpage.

📝 **Note** Before you get the SSL certificate, make sure that your Monarch device is set to the correct time zone for its location, otherwise the certificate will not be valid. For more information, see "Date and Time tab" on page 61.

1 Run the Monarch LCS Utils application.

2 Click **Get SSL certificate** and download the certificate to your computer.

3 If you are using Mac OS, do the following (for Windows go to step 4):

a Open the certificate file *MonarchSSLCertificate.crt*.

The **Keychain Access** window opens.

b Click **Always trust**, enter your Mac OS password, then click **Update Settings**.

The Monarch certificate now appears in the **Certificates** list.

c Right-click the Monarch certificate and select **Get Info**.

    d Click the **Trust** menu triangle to expand the menu.

    e From the **When using this certificate** field, select **Always Trust**, enter your Mac OS password, then click **Update Settings**.

  4 If you are using Windows, do the following:

    a Double-click the certificate file *MonarchSSLCertificate.crt*.

       The **Certificate** window opens.

    b Click **Install Certificate...**

    c In the **Certificate Import Wizard**, click **Next**.

    d Select **Place all certificates in the following store**, then click **Browse**.

    e From the list displayed, select **Trusted Root Certification Authorities**, then click **OK**.

    f Click **Next**, then click **Finish**.

       You will be asked to confirm the installation.

    g Click **Yes**.

The Monarch certificate is authenticated, and HTTPS encryption is now available when connecting to the Monarch Command Center.

4

Using the Command Center

This chapter describes how to specify settings in the Monarch LCS Command Center, and view Monarch LCS information.

Introduction

The Monarch LCS Command Center is a web-based application that allows you to configure Monarch LCS settings, and control streaming and recording sessions. This chapter is an overview of the features and sections of the Command Center interface.

The Monarch LCS can be configured to capture and deliver content, such as presentations and seminars, in a variety of layouts and formats. Monarch LCS features one-click operation to start/stop streaming, recording, or both simultaneously, from anywhere within the Command Center. There are different operating modes to choose from, that allow you to deliver sources independently or as a composited image.

Note You can enter the network IP address of your Monarch LCS device in your browser, or use the Monarch LCS Utils to access the Command Center (see "Accessing the Command Center" on page 20).

Using the Command Center side menu

With the Monarch LCS, both channels are started or stopped at the same time. The appearance of the channel indicators change based on the selections you make in the settings.

You can also control the Monarch LCS by using the buttons on the Monarch LCS device. For more information, see Chapter 2, "Matrox Monarch LCS Hardware and Connections.

The following table details the different states of the control buttons/indicators.

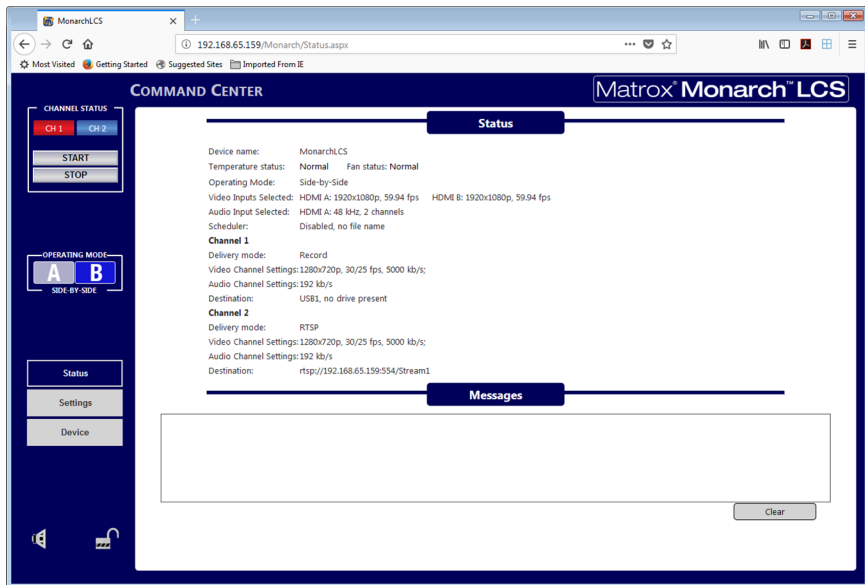|	Indicator only or Indicator/Button	Function
Operating mode	CH 1 CH 2 CH 1 CH 2 START STOP	The channel indicators are marked as CH1 and CH2. They work as follows: • **Solid red:** Ready to record. • **Solid blue:** Ready to stream. • **Pulsing red or blue:** Channel is currently recording or streaming. • **Grey:** Channel is set to "none" in the settings. The **Start** and **Stop** buttons start or stop one or both channels depending on how the Monarch is configured in the settings.

	Indicator only or Indicator/Button	Function
Operating mode	OPERATING MODE **B** **A B** PICTURE IN PICTURE	The operating mode area is a visual representation of the operating mode the Monarch LCS is currently in. Depending on the operating mode, this area can be a static indicator only, or it can also be a button that performs certain actions: • **Single Isolated:** Status indicator only. • **Dual Isolated:** Status indicator only *unless* you select the option **From Input A or B** in the (**HDMI Output**) settings, in which case this also becomes a button that toggles between displaying Input A or B on the HDMI output. • **Switcher:** Status indicator and button that you use to toggle between inputs. • **Picture-in-Picture:** Status indicator and button that you use to display or remove the PiP window. • **Side-by-Side:** Status indicator only.
Indicators	🕐	Indicates that the Monarch LCS is in Scheduler mode.
	⬆	This indicator appears when the Monarch LCS is transferring files.
Warning	⚠	Indicates that an error has occurred. This includes streaming, recording, fan or temperature-related errors, and/or a physical disconnection of the network cable. Also, the Warning LED on the device's front panel illuminates when an error occurs. For more information, see "Monarch LCS errors" on page 27.
Muting	🔊🔇	The Mute button lets you mute the audio at any time while streaming or recording, without interrupting your session. Clicking the Mute button disables all audio. You can also choose to not include the audio when streaming or recording from within the channel settings, before your session begins (see "Include audio" on page 46).

Using the Command Center side menu

	Indicator only or Indicator/Button	Function
Lock/unlock	🔒 🔓	Click the Lock button in the Command Center to lock the **Input Select**, **Switch** and **ENCD** (encode) buttons on the Monarch LCS device. This can prevent someone from inadvertently switching inputs or stopping a streaming or recording session. By default, the front panel buttons are enabled (unlocked). When required, this button-disabling feature must be performed after a factory reset.

Status page

The **Status** page in the Command Center provides a summary of the Monarch LCS status and settings, as well as any logged errors. You can view this page without logging in; however, encoder information will display only when you have logged in.

To access the **Status** page, open the Monarch LCS Command Center (see), and then click **Status**.

Monarch LCS errors

The Warning LED illuminates on the Monarch LCS device and the Warning icon (⚠) appears in the Command Center when an error occurs.

Remarks

- The **Status** page displays the errors pertaining to that Monarch LCS device only.

- An error will not be reported if the audio connected to the Monarch analog audio input is lost or missing. If this occurs, the stream and/or recording continues, but will not contain audio.

- When you click the **Clear messages** button on the **Status** page, the logged errors are deleted from the list, the Warning LED will turn off, and the Warning icon will disappear if it is not a fan or temperature-related error (see "Fan and Temperature errors).

- If one of the channels unexpectedly fails and stops, for example, due to a full storage device, while the other channel is still running, you can restart the stopped channel from the Command Center once you have resolved the issue.

ⓘ   **Important**   Do not use the **ENCD** button on the front panel to restart the process. Pressing the **ENCD** button while the other channel is running will stop it, requiring that you restart both channels.

Streaming and recording errors

Streaming and recording errors are instantly logged in the **Messages** section of the **Status** page. Clicking the **Clear messages** button on the **Status** page deletes the logged error from the list, the Warning LED turns off, and the Warning icon (⚠) disappears (see "Status page" on page 26). The Warning LED will turn off, and the Warning icon (⚠) disappear also if you successfully start a new stream and/or recording.

✎   **Note**   Powering off or resetting Monarch LCS will clear streaming and recording errors from the device.

Fan and Temperature errors

The fan is located under the device, and a constant readout of both the fan and the temperature statuses appear above the **Messages** section of the **Status** page. A fan or temperature error will be indicated in this area as well. No fan or temperature-related error message will be shown in the **Messages** section (see "Status page" on page 26).

ⓘ   **Important**   This error won't stop the device; however, we recommend that you address the issue as soon as possible.

The display reads "Normal" for the fan and temperature when the fan is operating without a problem. If a fan and/or temperature error occurs, the status will change

Status page

to "Faulty" and/or "Critical". The error status will remain as long as a problem is detected and has not been resolved. The Warning LED will turn off and the Warning icon (⚠) will disappear when the condition is corrected, and the **Status** page will automatically update the fan/temperature status back to Normal.

The temperature may come down on its own over time, and so the Warning LED will turn off, the Warning icon disappear, and the fan and temperature statuses will return to Normal; however, the Warning LED will light up, the Warning icon reappear in the Command Center again and the error status will display (above the **Messages** section of the **Status** page) if/when the temperature rises once more.

The fan operates as an uptake under the device. For good fan operation, ensure that the device is not placed on top of paper, and that it is used in an area with adequate air circulation. If a fan or temperature error occurs:

- Check that the fan is spinning and is unobstructed.
- Verify that the area has suitable sufficient ventilation and that the ambient temperature has not risen.

Settings page

The **Settings** page lets you configure the Monarch operating modes, video/audio settings, encoder settings, and profiles.

ⓘ **Important**   Please note the following:

- If you leave the **Settings** page before clicking **Apply**, all changes will be lost.
- Do not connect or disconnect any cables to the Monarch LCS while settings are being applied.

Production tab

The **Production** tab in the Command Center lets you select the Monarch Operating Mode, and configure the related video and audio settings.

To access the **Production** tab, open the Monarch LCS Command Center (see "Accessing the Command Center" on page 20), click **Settings**, and then click **Production**.

About the Operating Modes

There are five different Monarch LCS operating modes: **Single Isolated**, **Dual Isolated**, **Switcher**, **Picture-in-Picture**, and **Side-by-Side**.

Depending on the **Operating Mode** you select, the settings under the **Video** and **Audio** sections will change, and certain modes (e.g. **Picture-in-Picture**) will add a **Layout** section.
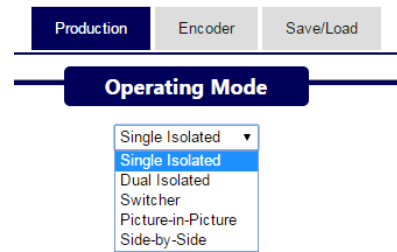
The following are conditions where the final frame rate options are limited:

- In **Dual Isolated** mode, when your sources are at 50 or 60 fps, your (HDMI out) preview (of the sources) will display at 30 fps.
- In **Dual Isolated**, **Switcher**, **Picture-in-Picture**, and **Side-by-Side** operating modes, the encoding frame rate is dependent on the frame rate of the Input A source. For more information on frame rates, see "Frame rate" on page 44.

(i) **Important**   Please note the following:

- Before starting a session, it is recommended to unplug an input cable connected to an unused input. An invalid signal can affect production (the session).
- It is recommended that interlaced sources always be connected to Input A.

Configuring video and audio settings

The **Video** section includes the selectable video input and output settings. You can switch between inputs in the Command Center; however, only after a streaming or recording session has been stopped. If you attempt to switch the inputs while encoding, the stream/recording will have to be stopped, and the session will have to be restarted to encode from the new input.

The **Audio** section is where you set the source for your audio input (**Analog** or **Digital**), the sample rate, and the bit rate. Monarch LCS supports a stereo pair of audio for streaming and recording, and whether you are using an SDI or HDMI source, only the first two channels are selected by the device for encoding (see "Video/audio inputs and outputs" on page 9). However, all 16 audio channels from SDI sources are available when output through SDI out. Monarch LCS uses the AAC audio format for streaming and recording. To monitor the selected audio source, you can use any of the audio outputs (SDI, HDMI or analog).

Please note the following about the **Audio** settings:

- **Sample Rate.** You can select the desired sample rate for either your digital or analog audio input source.

Settings page

- – Both digital (HDMI or SDI) and analog audio can be sampled, or re-sampled at the embedded rates of 22.05, 24, 32, 44.1 and 48 kHz.
- – The analog audio is converted to the selected sample rate before encoding.
- – Selecting the highest sample rate provides the best audio quality, but also increases the total bit rate required to maintain this quality for streaming and/or recording.

- **Bit Rate.** You can select the bit rate at which you want to stream or record the audio. Your bit rate selection can have an effect on the sample rate.
  - – The selectable audio bit rates are: 32, 96, 128, 192, and 256 kb/s.

Configuring Single Isolated mode

In **Single Isolated** mode, a single input source can be scaled and encoded by one or both encoders, before it is processed to one or two independent targets. Although processed independently, two channels are always started and stopped synchronously. Your input selection cannot be changed while the unit is operating.
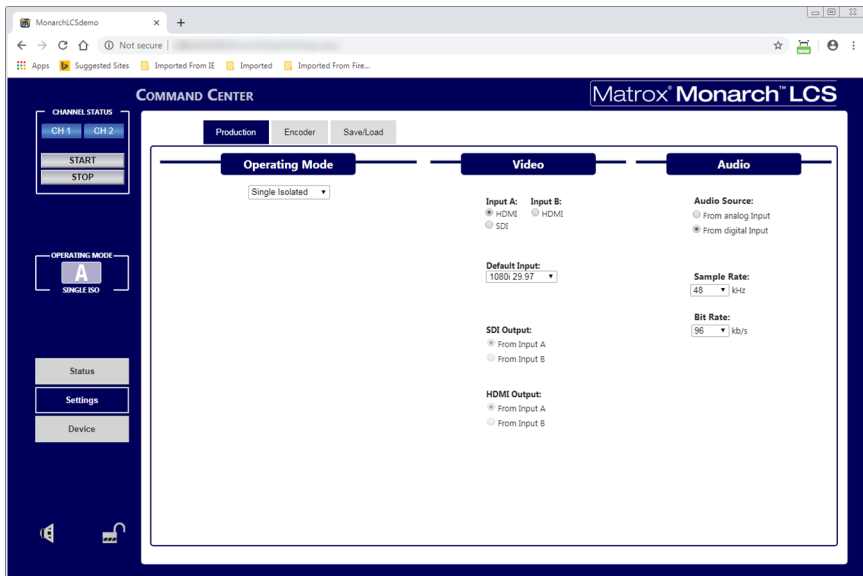
To configure **Single Isolated** mode:

1 Under Video, select either **Input A** (HDMI or SDI) or **Input B**.

2 Under **Video**, select the following:
  - – Your video input source. You can select either **Input A** (HDMI or SDI) or **Input B**.

– Your **Default Input** resolution. This is the resolution the Monarch will use if a scheduled stream/record session starts without a valid video input connected to the device.

For example, if you select **1080i 29.97** as your default, and a scheduled Monarch recording session begins without a laptop connected, the Monarch will start recording black video at 1080i @ 29.97 fps. When you then connect the laptop to the Monarch's input, two things can occur:

  i If the laptop is at the same resolution as your selected default, the Monarch will continue streaming/recording the video without interruption.

  ii If the laptop is at a different resolution than your selected default, the video will stop and then restart at the laptop's resolution. In this scenario, you may end up with split video files (if you are recording).

The **SDI Output** and **HDMI Output** settings are unavailable in this mode, but you will still see the settings change based your input source selection—all outputs (HDMI or SDI) display your incoming video signal.

3 Under **Audio**, select your audio input source (analog or digital) and configure the **Sample Rate** and **Bit Rate**.

4 Click **Apply**.

The Operating Mode is configured. In the Command Center's side menu, the Operating Mode indicator is static.

For more information, see the following sections:

- "Using the Command Center side menu" on page 24.
- "About the Operating Modes" on page 29.
- "Configuring video and audio settings" on page 29..

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Configuring Dual Isolated mode

In **Dual Isolated** mode, two inputs can be scaled and encoded simultaneously. Although processed independently, the two processes are always started and stopped synchronously. The two processed inputs always include the HDMI B input and either the SDI A or HDMI A input.
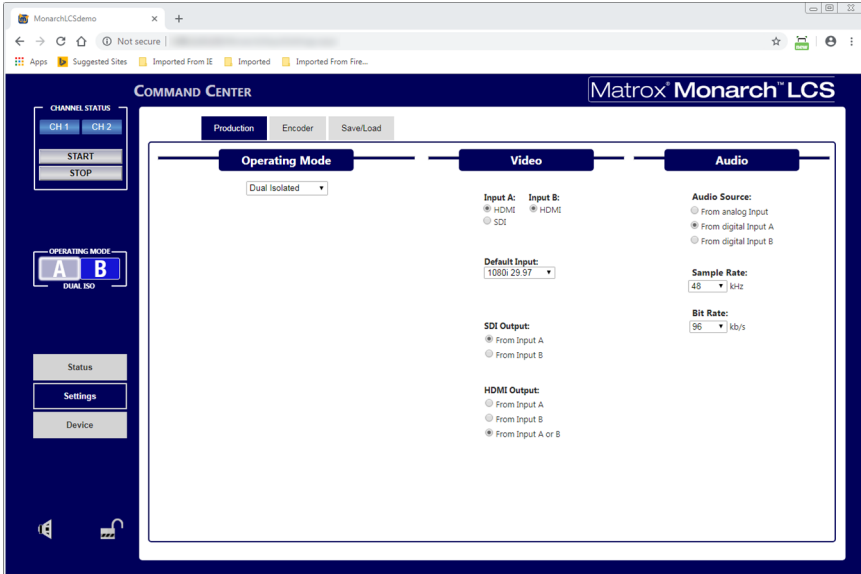
📝 **Note** It is recommended to record to the same destination when recording in **Dual Isolated** mode.

To configure **Dual Isolated** mode:

1 Under **Video**, configure the following:

a Select your video input sources. For **Input A** you can select either **HDMI** or **SDI**.

b Your **Default Input** resolution. This is the resolution the Monarch will use if a scheduled stream/record session starts without a valid video input connected to the device.

For example, if you select **1080i 29.97** as your default, and a scheduled Monarch recording session begins without a laptop connected, the Monarch will start recording black video at 1080i @ 29.97 fps. When you then connect the laptop to the Monarch's input, two things can occur:

i If the laptop is at the same resolution as your selected default, the Monarch will continue streaming/recording the video without interruption.

      ii If the laptop is at a different resolution than your selected default, the video will stop and then restart at the laptop's resolution. In this scenario, you may end up with split video files (if you are recording).

   c For **SDI Output**, specify whether your output is coming from Input A or Input B.

   d For **HDMI Output**, specify whether your output is coming from Input A, Input B, or from both. If you select **From input A or B**, the Operating Mode indicator in the Command Center side menu becomes a button that can toggle between inputs dynamically.

2 Under **Audio**, select your audio input source (analog, digital input A or digital input B) and configure the **Sample Rate** and **Bit Rate**.

3 Click **Apply**.

The Operating Mode is configured. In the Command Center's side menu, the Operating Mode indicator shows the status, but can also be a button that affects the video output. The button can be used to preview either Input A or B.

For more information, see the following sections:

Settings page

Configuring Switcher mode

In **Switcher** mode, you can perform a full-frame dynamic switch from one video input to the other. Although processed independently, the two channels are always started and stopped synchronously.
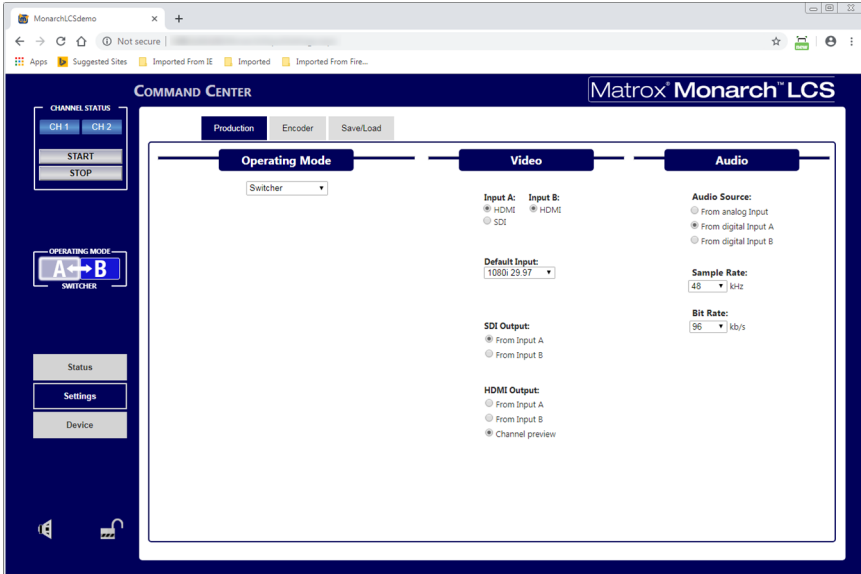
To configure **Switcher** mode:

1 Under **Video**, configure the following:

   a Select your video input sources. For **Input A** you can select either **HDMI** or **SDI**.

   b Your **Default Input** resolution. This is the resolution the Monarch will use if a scheduled stream/record session starts without a valid video input connected to the device.

      For example, if you select **1080i 29.97** as your default, and a scheduled Monarch recording session begins without a laptop connected, the Monarch will start recording black video at 1080i @ 29.97 fps. When you then connect the laptop to the Monarch's input, two things can occur:

      i If the laptop is at the same resolution as your selected default, the Monarch will continue streaming/recording the video without interruption.

      ii If the laptop is at a different resolution than your selected default, the video will stop and then restart at the laptop's resolution. In this scenario, you may end up with split video files (if you are recording).

    c For **SDI Output**, specify whether your output is coming from Input A or Input B.

    d For **HDMI Output**, specify whether your output is coming from Input A or Input B, or if you want a **Channel preview**. If you select **Channel preview**, the HDMI output will display the video at the resolution of the streaming/recording output, allowing you to view what the remote viewer will receive.

  2 Under **Audio**, select your audio input source (analog, digital input A or digital input B) and configure the **Sample Rate** and **Bit Rate**.

  3 Click **Apply**.

The Operating Mode is configured. In the Command Center's side menu, the Operating Mode indicator shows the status, but is also a button to dynamically switch between video inputs.

For more information, see the following sections:

Settings page

Configuring Picture-in-Picture mode

In **Picture-in-Picture** mode, Monarch LCS composites two video input sources, encodes them, and then streams/records them to one or two different destinations. Although processed independently, the two channels are always started and stopped synchronously. The two processed inputs always include the HDMI B input and either the SDI A or HDMI A input, where Input A is overlaid on top of Input B.
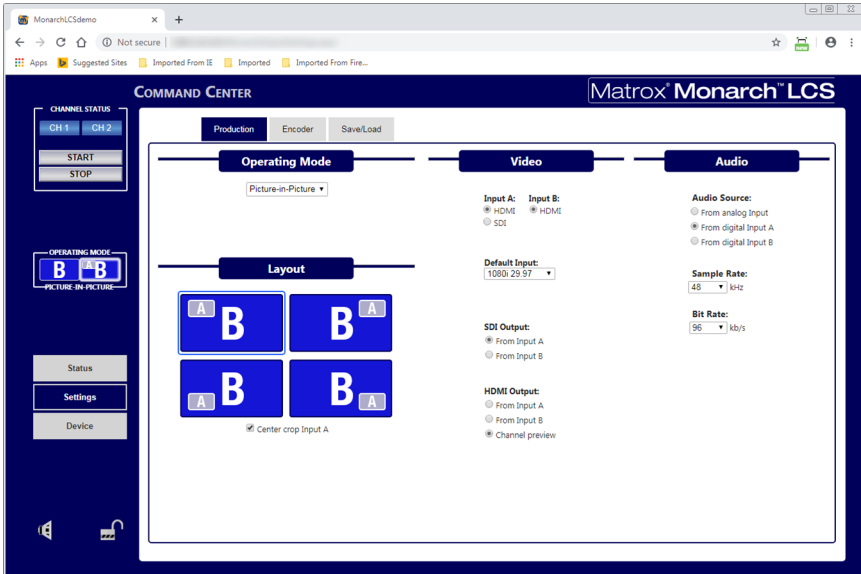
To configure **Picture-in-Picture** mode:

1 Under **Layout**, configure the following:

   a Click on the type of picture-in-picture format you want to display.

   b (Optional) Select **Center crop Input A** if you want to crop 25% of the left and right sides (giving you an 8:9 aspect ratio) of an HD Input A video signal.

2 Under **Video**, configure the following:

   a Select your video input sources. For **Input A** you can select either **HDMI** or **SDI**.

   b Your **Default Input** resolution. This is the resolution the Monarch will use if a scheduled stream/record session starts without a valid video input connected to the device.

     For example, if you select **1080i 29.97** as your default, and a scheduled Monarch recording session begins without a laptop connected, the

Monarch will start recording black video at 1080i @ 29.97 fps. When you then connect the laptop to the Monarch's input, two things can occur:

i If the laptop is at the same resolution as your selected default, the Monarch will continue streaming/recording the video without interruption.

ii If the laptop is at a different resolution than your selected default, the video will stop and then restart at the laptop's resolution. In this scenario, you may end up with split video files (if you are recording).

c For **SDI Output**, specify whether your output is coming from Input A or Input B.

d For **HDMI Output**, specify whether your output is coming from Input A or Input B, or if you want a **Channel preview**. If you select **Channel preview**, the HDMI output will display the video at the resolution of the streaming/recording output, allowing you to view what the remote viewer will receive.

3 Under **Audio**, select your audio input source (analog, digital input A or digital input B) and configure the **Sample Rate** and **Bit Rate**.

4 Click **Apply**.

The Operating Mode is configured. In the Command Center's side menu, the Operating Mode indicator shows the status, but is also a button to dynamically turn the Input A overlay on and off.

For more information, see the following sections:

-
-
-

Settings page

Configuring Side-by-Side mode

In **Side-by-Side** mode, Monarch LCS composites two video input sources, encodes them, and then streams/records them to one or two different destinations. The inputs are positioned side-by-side in one of four ways, two of which allow for a cropped Input A.
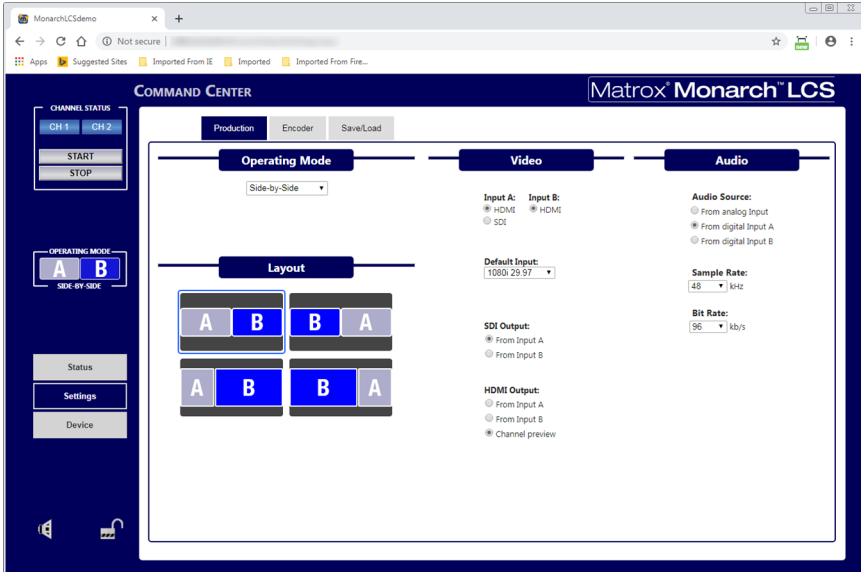
Although processed independently, the two channels are always started and stopped synchronously. The two processed inputs always include the HDMI B input and either the SDI A or HDMI A input.

To configure **Side-by-Side** mode:

1 Under **Layout**, click on the type of side-by-side format you want to display.

2 Under **Video**, configure the following:

a Select your video input sources. For **Input A** you can select either **HDMI** or **SDI**.

b Your **Default Input** resolution. This is the resolution the Monarch will use if a scheduled stream/record session starts without a valid video input connected to the device.

For example, if you select **1080i 29.97** as your default, and a scheduled Monarch recording session begins without a laptop connected, the Monarch will start recording black video at 1080i @ 29.97 fps. When you then connect the laptop to the Monarch's input, two things can occur:

      i If the laptop is at the same resolution as your selected default, the Monarch will continue streaming/recording the video without interruption.

      ii If the laptop is at a different resolution than your selected default, the video will stop and then restart at the laptop's resolution. In this scenario, you may end up with split video files (if you are recording).

    c For **SDI Output**, specify whether your output is coming from Input A or Input B.

    d For **HDMI Output**, specify whether your output is coming from Input A or Input B, or if you want a **Channel preview**. If you select **Channel preview**, the HDMI output will display the video at the resolution of the streaming/recording output, allowing you to view what the remote viewer will receive.

3 Under **Audio**, select your audio input source (analog, digital input A or digital input B) and configure the **Sample Rate** and **Bit Rate**.

4 Click **Apply**.

The Operating Mode is configured. In the Command Center's side menu, the Operating Mode indicator shows the status only, but that status reflects whichever format you chose to display.

For more information, see the following sections:

- "Using the Command Center side menu" on page 24.
- "About the Operating Modes" on page 29.
- "Configuring video and audio settings" on page 29.

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Encoder tab

The **Encoder** tab on the **Settings** page in the Command Center lets you set stream and record settings for the Monarch LCS. Monarch LCS has several presets that can speed up the start of a project, meaning that you do not have to recall every parameter for repeated channel settings (see "Presets).

(i) Important Please note the following:

- If you leave the **Encoder** page before clicking **Apply**, all changes will be lost.
- Do not connect or disconnect any cables to the Monarch LCS while settings are being applied.

To access the **Encoder** tab, open the Monarch LCS Command Center (see "Accessing the Command Center" on page 20), click **Settings**, and then click **Encoder**.
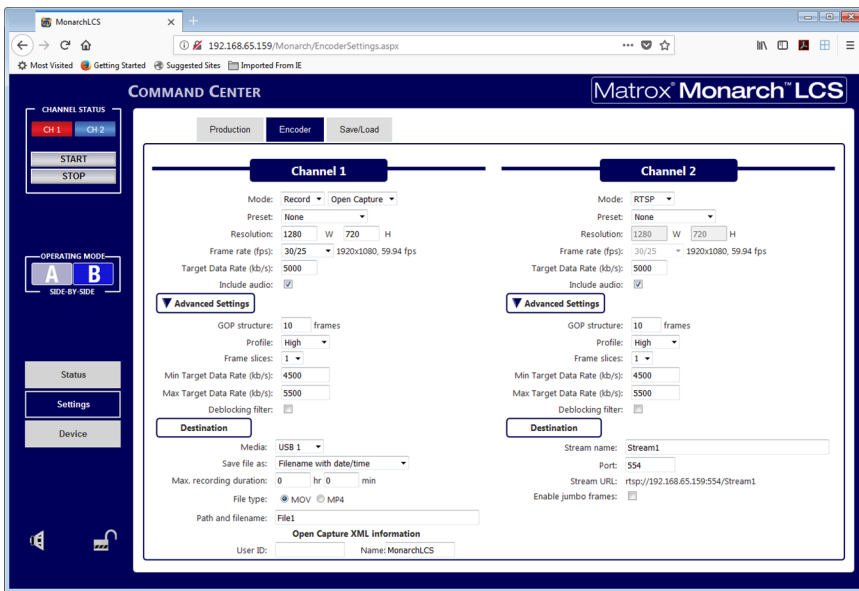
The Monarch LCS has three encoding modes with their own options and capabilities: **Record**, **RTMP** (streaming), and **RTSP** (streaming).

Mode

The Monarch LCS has three encoding modes:

- Record
- RTSP
- RTMP

Record This mode saves the source to a USB device, an SD card, or to a network shared folder. Recordings can be done at different bit rates in case you need to deliver content to devices with varying decoding capabilities.

When a recording is stopped, it may take a few seconds for Monarch LCS to finalize the file. If you are recording to a USB device or SD card, the USB/SD card LED continues to flash during the finalization process. To avoid corrupted video files, do not remove the USB device or SD card when its LED is flashing.

Monarch LCS provides settings for recording your input source for video on demand (VOD), high-quality editing, and archiving/previewing purposes. Content can be recorded to MOV and MP4 file formats on a FAT32 or NTFS file system.

If you need to record files exceeding 4 GB, an NTFS drive should be used. For approximate recording file sizes based on the average video data rate and recording duration, and approximate maximum file durations given the average video data rate and available disk space, see Appendix A, "Recording file size and duration.

When you select **Record**, an additional drop-down menu appears with the following selections:

- **Default** The default recording behavior (no Open Capture XML files created).

- **Open Capture** Creates an XML file that is compatible with the Open Video Capture standard on the destination media.

  If you select this option, the **Destination** section of the **Encoder** tab displays **User ID** and **Name** fields. Enter your Open Capture account (e.g. Kaltura) credentials in the **User ID** field. Open Capture software uses this ID to transfer the video to the correct location on their servers.

  By default, the **Name** field is populated with the Monarch LCS device name. It is the Name, followed by the date and time of the recording that is found in the Open Capture XML file (created when **Open Capture** is selected), If you are using something other than the Monarch device's name in the **Name** field, note that a factory reset will set it back to the Monarch device's name.

  The **Open Capture** option is set individually per encoder in all modes, with the exception of **Dual Isolated** mode. In **Dual Isolated** mode, note the following:

  – When **Open Capture** is selected on both encoders, you only need to enter the User ID information under **Encoder 1**, as the field is grayed out for **Encoder 2**.

  – If **Open Capture** is selected for only one of the two encoders, then the associated Open Capture XML file is saved on the destination media of

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the encoder with the **Open Capture** option selected. Otherwise, if **Open Capture** is selected for both encoders, the Open Capture XML file is saved on the destination media for **Encoder 1**.

– It is recommended to record to the same destination when recording in **Dual Isolated** mode. For more information, see "Configuring Dual Isolated mode" on page 32.

Please note the following about Open Capture:

– File segmentation is not supported when recording with the **Open Capture** option. For more information, see File Segment Duration.

– Open Capture XML metadata files are also transferred when using the **File Transfer** feature; however, the Monarch will only transfer the files found on the selected media (even if a video referenced in the Open Capture XML file is located on another USB/SD card).

– When recording Open Capture files in **Dual Isolated** mode where video files are recorded to two different media (USB/SD card), it is recommended that both files be recorded on the same media so that, when needed, the transfer of all associated content be done in the same process.

– If it is not possible to record to the same drive, in order to minimize the chance of creating "orphan" Open Capture XML or video files in file transfer destination folder, it is recommend that you transfer each Open Capture XML file as soon as possible following the transfer of the parent video file(s).

For more information on transferring, see "File Management tab" on page 63.

RTSP   Real-time Streaming Protocol: A network control protocol for media servers, controlling media sessions between end points.

RTMP   Real-time Messaging Protocol: A popular protocol for transmitting audio, video, and data with Flash media. When RTMP mode is selected, another drop-down exposes three selections:

- **Default**   Streams with an optimized methodology for communicating with RTMP servers (recommended for most RTMP streaming).
- **Legacy**   This uses a RTMP streaming protocol identical to those used in older Monarch releases (use this option if you have difficulty using Default with another RTMP protocol).

- **Wowza Cloud**   RTMP protocol optimized for Wowza Cloud account users. The **Wowza Cloud** option uses the Wowza token mechanism to establish secure communications through the Wowza streaming cloud. The token is a code used to connect.

When you select **Wowza Cloud**, a **Connection Code** (Wowza token) field appears under the **Destination** section. You will have to enter all connection information (login, password, stream name, location, URL, etc) in your Wowza Cloud account.

Once you are provided a token, enter the code in the **Connection Code** field. Click **Apply**. Once the Monarch LCS confirms the code, the **Connection Code** field displays the code with "Authenticated" beside it and a **Deactivate** button appears.

Press the **Deactivate** button to clear the code currently being used. Wowza connection codes are valid for only 24 hours.

If the Monarch LCS is unable to make a connection (e.g. invalid code or lack of a network connection), an error message will display and "Failed" appears beside the **Connection Code** field. If the Wowza code is invalid, a message will also be a message on the **Status** page.

Performing a device reset will also clear the code.

Presets

Monarch LCS is preloaded with several encoding presets that define all the encoding parameters, including resolution and bit rate. A preset automatically sets all channel settings. Whether streaming or recording, you can also use a preset as a starting point when specifying your channel settings:

- Monarch LCS provides standard presets for streaming and recording operations; however, some presets may not be compatible for use with all CDNs. To avoid streaming issues, ensure that a preset's settings, such as video resolution and video data rate, are supported by your CDN.

- Besides standard presets, Monarch LCS provides the following recording preset types:
  - **HQ**   Used for creating recorded files that will be edited for high-quality production.
  - **Proxy**   Suitable for creating recorded files at smaller file sizes. This is especially useful when creating files for previewing or archiving, or when recording long-duration content.

Use a preset by selecting one from the **Preset** list.

Note   It is recommended that you select one of the 4:3 presets when encoding standard definition sources.

Resolution

You can select the stream/record resolution you want by entering values for the width and height. The Monarch LCS does not support upscaling the resolution or frame rate of the input source (for streaming or recording).

Note   If you apply the channel settings before the input is connected, and the actual input resolution is smaller than the resolution you specified in the channel settings, the Monarch will stream/record at the input resolution since upscaling is not supported. However, the **Status** page will display the previously selected encoding resolution, and not the actual input resolution.

Frame rate

Using the **Frame rate** drop-down list, you can choose to stream or record at your input source's frame rate, or at a lower frame rate. The Monarch LCS does not support upscaling the resolution or frame rate of the input source (for streaming or recording).

Note   For the maximum frame rate for streaming or recording, see "Target video data rate" on page 45.

The following table lists the frame rates (in fps) and their associated Command Center selections:

Source Frame rate	Command Center Selection	Encoded Frame rate
59.94 or 60	**60/50**	59.94 or 60
	30/25	29.97 or 30
	15/12.5	14.98 or 15
50	**60/50**	50
	30/25	25
	15/12.5	12.5
29.97 or 30	**30/25**	29.97 or 30
	15/12.5	14.98 or 15
25	**30/25**	25
	15/12.5	12.5

Remarks

- Prior to connecting your input source, if you select **60/50** as the frame rate, but your source is only 30, 29.97 or 25 fps, the **Frame rate** selection will switch to the source's frame rate (**30/25** - see the table above) when the source is connected. The **Status** page will display the previously selected encoding frame rate, and not the actual input frame rate.

- The **60/50** option will only encode at 59.94 fps or 60/50 fps under the following conditions:

  - When a single input is connected, and a single encoder is encoding at 1080p or 720p @ 60/50 fps. This works for RTMP, RTSP, or Record modes.

  - When a single input is connected, and both encoders are encoding at 720p @ 60/50 fps. This works for RTSP and Record modes only.

  In all other instances, Monarch will limit the encoding to the **30/25** option. Even if you select **60/50**, Monarch will ignore the setting unless the stated conditions are met.

Target video data rate

Enter the target video data rate for your recording (average data rate). The default minimum and maximum values (see Min/Max Target Data Rate) are suitable in most instances, however, you can change the minimum and maximum values to suit your needs. When entering an average data rate, the **Minimum** and **Maximum** target video data rates are automatically set to 90% and 110% of the target video data rate, respectively. The maximum average video data rate for

streaming or recording depends on the encoding mode (see "Mode" on page 40). Monarch LCS uses a variable data rate when encoding.

The maximum selectable video bit rates are as follows:

- 16 Mb/s (streaming or recording) when only one encoder is in used.
- 8 Mb/s (streaming) when two encoders are in used.
- 10 Mb/s (recording) when two encoders are in used.

For a more detailed breakdown, consult the following table:

Encoder 1	Encoder 2	Maximum (Mb/s)
Streaming 16 Mb/s	**None**	16
Streaming 8 Mb/s	Streaming 8 Mb/s	16
Streaming 8 Mb/s	Recording 10 Mb/s	18
Recording16 Mb/s	**None**	16
Recording 10 Mb/s	Streaming 8 Mb/s	18
Recording 10 Mb/s	Recording 10 Mb/s	20
None	Streaming 16 Mb/s	16
None	Recording 16 Mb/s	16

Include audio

You must select **Include audio** to stream/record the selected audio source (see "Configuring video and audio settings" on page 29) along with the video. If you want to change this setting, you must do so before starting a streaming/recording session; otherwise, you will need to stop the session, make the change, and then restart.

Note Monarch LCS uses the AAC audio format for streaming and recording.

Advanced settings

The following settings are considered advanced settings and may not need to be modified in most cases:

- **GOP structure** Enter the **GOP structure** (distance between I frames) to which you want to encode your input source for streaming or recording.

  Monarch LCS uses the IP pattern when encoding. For example, a GOP structure of 10 creates a GOP of IPPPPPPPPPI.

  Your CDN may use the term "keyframe interval" instead of GOP structure. Although related to the GOP size value, the keyframe interval is expressed in seconds and refers to the length of time between anchor frames. To set the

Monarch's **GOP structure** based on the keyframe interval required by your CDN, use the following formula:

– *Monarch GOP Size = Encoding frame rate × Required keyframe interval.*

For example, if your video input is 1920 × 1080 @ 30 fps, and your CDN requires a keyframe every 2 seconds, set your Monarch **GOP structure** to 60 (*60 = 30 × 2*).

- **Profile** Set the H.264 encoder profile for your stream or recording to either **Baseline**, **Main**, or **High**. Typically, the **High** profile provides the best image quality and is suitable in most instances. However, depending on the decoder used when viewing the stream or the recorded file, such as with mobiles devices, a **Main** or **Baseline** profile may be required.

- **Frame slices** You can choose to slice each frame into **2**, **4**, or **8** sections when encoding, or you can select **1** to encode the frame as a whole. Slicing each frame when encoding the video for streaming or recording may be useful when a multi-slice decoder device is used to view the stream or recorded file.

- **Min/Max Target Data Rate** The **Minimum** and **Maximum** video data rates are automatically set to 90% and 110% of whatever you set as the target video data rate. For more information on minimum and maximum video data rates and how they are used with the **Target video data rate**, see "Target video data rate" on page 45.

- **Deblocking filter** Select this option to remove blockiness from the encoded video when streaming or recording. This option is especially useful when a low video data rate is required (see "Target video data rate" on page 45).

Destination settings (for streaming)

Monarch LCS provides options for using RTSP and RTMP streaming protocols for use on Adobe Media Servers, Wowza Media Servers and Streaming Cloud, software video players such as VLC, or any of the popular Content Delivery Networks (CDNs), such as YouTube Live and Ustream. In RTSP mode, Monarch LCS acts as a streaming server to which clients can connect via a media server, or software video player that supports the RTSP streaming protocol. If you want to stream to more than a handful of clients, we recommend using a dedicated media server to send streams to clients. In RTMP mode, Monarch LCS can send stream data to a media server that supports the RTMP streaming protocol.

⟹ **Using the RTSP streaming protocol**

1 Select **RTSP** mode.

2 Enter a **Stream name**.

3 Enter the network **Port** through which the clients will connect.

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4   A **Stream URL** is automatically generated based on your settings. Provide
this URL to a client to connect to your Monarch LCS network via a Wowza
Media Server or software video player that supports the RTSP streaming
protocol.

5   (Optional) **Enable jumbo frames**. Enabling jumbo frames changes the IP
packet size of the stream from 1500 bytes to 9216 bytes. This option may
improve performance on certain networks; however, not all networks support
larger packet sizes. This option is disabled by default.

Remarks

• In **RTSP** mode, Monarch LCS will only start streaming data to clients once
the **ENCD** button on the front panel or the **Start** button in the Command
Center is pushed. The streaming will continue until it is stopped, by pressing
the **ENCD** button or the **Stop** button in the Command Center, once more
(see "Using the Command Center side menu" on page 24).

• If you get choppy video when streaming to VLC media player, you must
enable the Real-time Transport Protocol (RTP) in VLC. Proceed by doing
one of the following:

   − **Windows**   Open the VLC media player, open **Tools > Preferences**,
   and then choose the **Input / Codecs** tab. In the Network section, select
   RTP over RTSP (TCP).

   − **Mac**   Open the VLC media player, open **VLC > Preferences**, and then
   choose the **Input / Codecs** tab. In the **Codecs / Muxers** section, select
   Use RTP over RTSP (TCP).

⟹ Using the RTMP streaming protocol

1   Select **RTMP** mode.

2   Click **Browse...** to load the **Server URL** and **Stream name** from an XML
file (Wowza Streaming Engine or Adobe Flash Media Live Encoder file
only), or enter the **Server URL** and **Stream name** manually in the fields
provided. You can only load destination information (server URL and stream
name) from an XML file. Encoding information will not be loaded. Clear the
Server URL field to remove the XML file. Clear the **Stream name** field to
remove the loaded streaming XML file.

ⓘ   **Important**   Please note the following:

   − If the stream name, username, or password is included in the stream URL,
   do not enter the information in the respective text boxes.

   − Streaming XML files are not the same as Monarch HD configuration
   XML files.

3   If your Flash-based server or CDN uses the "ModuleRTMPAuthenticate"
method for RTMP authentication, a username and password are used for
authentication, however, username and password information is not included

as part of the stream URL or streaming XML file. In this case, you must enter the stream **Username** and **Password** in the text boxes provided.

4 Start streaming the Monarch LCS input source to a CDN or media server.

Note   For the maximum frame rate for streaming or recording, see "Target video data rate" on page 45.

Destination settings (for recording)

Specify the following settings for recording:

- **Media**   Select the media to which you want to record your input source. You can choose either a USB or SD card slot on the Monarch LCS device, or a network location.

  For more information on using USB devices or SD cards, including the known limitations of each, see the sections "USB ports 1 and 2" on page 7, and "SD card" on page 8.

- **Save file as**   The **Save file as** option allows you to choose the filename format of your recorded files.

Note   Blank spaces are not supported in the base name. Use underscores in place of blank spaces. For example, enter *Recording1_Stage1* instead of *Recording1 Stage1* as the base name for the file.

You can choose from three formats:

− **Filename only**   Uses your specified filename to identify recorded files (e.g. *Basename.mov/mp4*). If a recording session results in a file being segmented into multiple files, a three-digit incrementing number (starting at 001) will also be added to the filename from the second file onwards (e.g. *Basename001.mov/mp4*, *Basename002.mov/mp4*, etc).

  The three-digit value is needed to differentiate between the multiple files created by file segmentation. For more information on how file segmentation works, see File Segment Duration.

  If you use this filename format, you must make sure to change the filename before manually starting a new recording, otherwise the old recorded file will be overwritten. A recording is manually started by pressing the **ENCD** button on the device or by clicking the **Start** button in the Command Center.

  Do not use the **Filename only** option if you plan on consolidating your files with the Matrox File Consolidator. Because the filename differs from the second file onwards, the consolidator will not be able to recognize that the segmented files are part of the same recorded sequence.

− **Filename with date/time**   Uses your specified filename, adds the start date/time of the recording session, and adds a three-digit number that increments when file segmentation occurs (e.g.

Settings page

Basename-[YYYY-MM-DD_HH-MM-SS]-000.mov/mp4). For more information on how file segmentation works, see File Segment Duration.

If file segmentation occurs, each file will have the same date/time in the filename; that is, the start date/time of the first file in the sequence. The three-digit incrementing number is then used to differentiate the files.

For example, a recording that is segmented into three (3) files will result in the following:

- *MyRecordedFile-[2015-12-01_13-30-45]-000.mov/mp4*
- *MyRecordedFile -[2015-12-01_13-30-45]-001.mov/mp4*
- *MyRecordedFile -[2015-12-01_13-30-45]-002.mov/mp4*

The date/time in the filename only changes when you manually stop a recording and then start a new one, in which case it will be the start date/time of the first file in the new sequence.

– **Filename with numeric counter**   Uses your specified filename, adds a two-digit number that increments when you manually stop/start the recording, and adds a three-digit number that increments when file segmentation occurs (e.g. B*asename00000.mov/mp4*). For more information on how file segmentation works, see File Segment Duration.

The two-digit number increments with each manual stop/start of the recording, up to 99 times, after which it resets to 00. As with date/time, this number does not increment with file segmentation. For example, if you have three (3) files that you created by manually starting and stopping the recording session, it will result in the following:

- *MyRecordedFile00000.mov/mp4*
- *MyRecordedFile01000.mov/mp4*
- *MyRecordedFile02000.mov/mp4*

The three-digit number increments when file segmentation occurs. For example, a recording that is segmented into three (3) files could look as follows:

- *MyRecordedFile00000.mov/mp4*
- *MyRecordedFile00001.mov/mp4*
- *MyRecordedFile00002.mov/mp4*

Another example would be if you have multiple files created by manual stop/start, and only the third file is segmented into two additional files. That would look as follows:

- *MyRecordedFile00000.mov/mp4*
- *MyRecordedFile01000.mov/mp4*
- *MyRecordedFile02000.mov/mp4*

- *MyRecordedFile02001.mov/mp4*
- *MyRecordedFile02002.mov/mp4*

- **Maximum recording duration**   Enter a duration to set an overall time limit for your recording session. The session will automatically end when this limit is reached, or when the selected storage media is full (whichever occurs first). If you enter a value of 0, the recording session will continue indefinitely until manually stopped; otherwise, it will stop only when your storage media is full. This setting represents your desired recording length. The actual length is determined by the size of your storage device.

📝 **Note**   The number of files created at the end of the session is dependent on the overall length of your recording session and whether or not you have entered a value in the **File Segment Duration** fields (see File Segment Duration).

Assuming the storage media has enough space, an entry in the **Maximum file duration** field will result in the Monarch LCS creating multiple recording files when:

– You have entered a maximum recording duration longer than 4 hours and 50 minutes.
– You have entered a file segment duration of 0, and your recording lasts longer than 4 hours and 50 minutes.
– You have entered a file segment duration longer than 1 minute.

- **File Segment Duration**   If you enter a duration in the **File Segment Duration** fields (hr and/or min), at the specified interval, the Monarch LCS will create a new file, splitting your recording session over multiple files. For example, if you enter a duration of 30 minutes, Monarch LCS will close the current file and start recording to a new file every 30 minutes.

The maximum file segment duration you can set is 4 hours and 50 minutes. If you leave the setting at the default duration of 0, the Monarch LCS will automatically switch to a new file every 4 hours and 50 minutes.

The size of the created files (in approximated MBs) is displayed next to the duration. The file size adjusts depending on the video data rates you set in the encoding options (see "Target video data rate" on page 45).

ⓘ **Important**   Please note the following:

– On FAT32 storage media, file segmenting will occur automatically after 4 GB.
– Because FAT32 limits the recording file size to 4 GB, you must use an NTFS drive if your recording file will be greater than 4 GB.
– File segmentation is not supported when recording with the **Open Capture** option. For more information, see Open Capture.

Settings page

- **File type**   Select the type of file that will be recorded. You can create either an **MOV** or **MP4** file.

- **Path and filename**   Specify the destination and filename for your recording based on your recording destination. When specifying the path, all folders in the path must already exist. The Monarch will not create new folders. For more information on how to set up shared folders for Windows or Mac OS, see Appendix B, "Sharing a network folder," on page 75.

(i)   **Important**   Blank spaces are not supported in the base name. Use underscores in place of blank spaces. For example, enter *Recording1_Stage1* instead of *Recording1 Stage1* as the base name for the file.

- **Domain, Username, and Password**   When recording your source input to a network location (see Media) and Monarch LCS is not on the same domain as the network, enter the network domain. If required, also enter the **Username** and **Password** that is used to access the network.

Save/Load tab

The Monarch LCS lets you save up to eight profiles that you can load at any time. The profiles contain all the settings you selected in the **Production** and **Encoder** tabs. To access the **Save/Load** tab, open the Monarch LCS Command Center (see "Accessing the Command Center" on page 24), click **Settings**, and then click **Save/Load**.
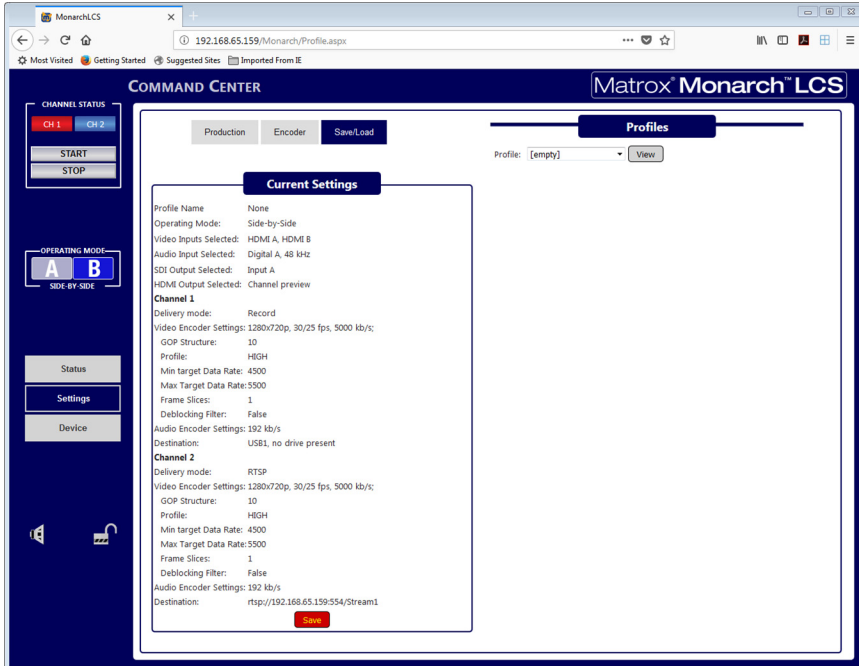
The **Save/Load** tab opens with the current settings (set in the **Production** and **Encoder** tabs) displayed. You can save the current settings to a new profile, or save over a previously saved profile. The following sections explain how.

(i) **Important**   Please note the following:

   • If you leave the **Save/Load** page before clicking **Apply**, all changes are lost.
   • Do not connect or disconnect any cables to the Monarch LCS while settings are being applied.

Profiles

Monarch LCS lets you save up to eight profiles that you can load at any time. Profiles are made up of the encoding parameters and production settings, including operating mode and destination (see "Status page" on page 26). Whether you use preset or custom parameters, you can enter them once and save them as a unique profile.

⟹ **To save a profile:**

   1 Go to the **Encoder** and/or **Production** tab, enter your desired settings (for both channels), and then click **Apply**.

   2 Go to the **Save/Load** tab and click **Save**. A window opens to save the settings as a new profile (select an empty profile) or to save over a previously saved profile (overwrite).

You can also rename a profile from the **Profiles** list using this method.

⟹ **To load a profile**

1 Go to the **Save and Load** tab of the **Settings** page and select a profile from the **Profiles** list and click **View**.

2 Click **Load** when the Replacement Settings window listing the profile settings opens to accept.

The Current Settings window will be updated with the profile settings while the **Production** and **Encoder** tabs are uploaded with the new settings. The profile configuration is now active. **Apply** is not required.

Device page

The **Device** page is where you access various settings related to all aspects of the Monarch LCS and its operation. You access these settings by clicking the tabs at the top of the **Device** page.

(i) **Important**   Please note the following:

- If you leave a tab of the **Device** page before clicking **Apply** (when applicable), all changes will be lost.
- Do not connect or disconnect any cables to the Monarch LCS while settings are being applied.

Account tab

The **Account** tab in the Command Center is where you give a descriptive name to your Monarch LCS device and change your Monarch LCS password. To access the **Account** tab, open the Monarch LCS Command Center, and then choose **Device > Account**.
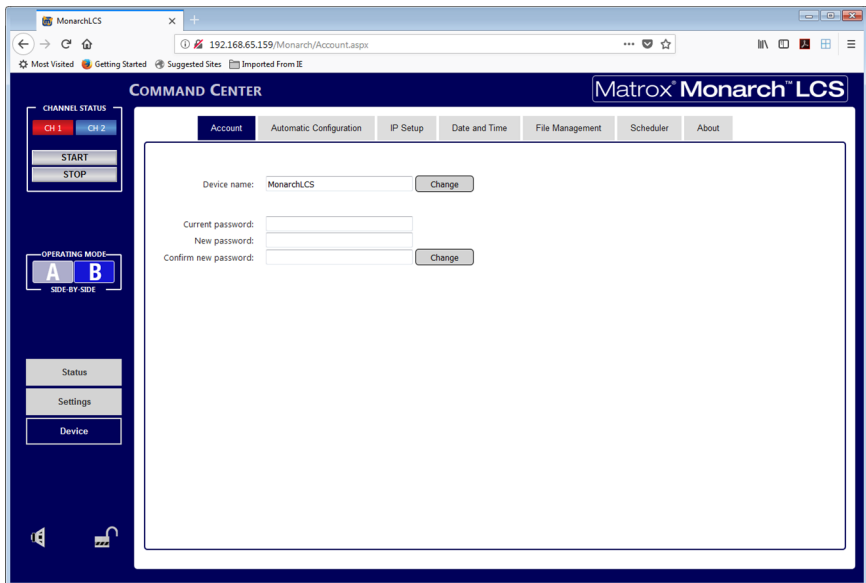
Device name and password

By default, the device name is set to *Monarch LCS*. You can give a unique name to each Monarch LCS device for easy identification within the Command Center and the Matrox Monarch LCS Utils (see "Monarch LCS Utils application" on page 16). This is especially useful when you have multiple Monarch LCS devices on the same network. To change the name of your Monarch LCS, type the desired name in the **Device name** box, and then click **Change**.

By default, the Monarch LCS username and password are set to *admin*. The device username cannot be changed, however, we do suggest that you change the device password. To change the Monarch LCS password, enter the current and new passwords, and then click **Change**. For information on resetting the password to factory default, see "Reset to factory defaults" on page 13.

Automatic Configuration tab

The **Automatic Configuration** tab in the Command Center is where you can export the current Monarch LCS settings to an XML file (called the *Monarch LCS configuration file*), import settings from a previously-created configuration file, or import settings from the same XML file hosted on a web page.

When you have a Monarch LCS configuration file, you can copy it to a USB device, connect the device to USB port 2, and then perform a factory reset to automatically load the settings. For more information on performing a factory reset, see "Network connection and IP address" on page 18.

The option to boot up Monarch LCS with all settings loading automatically from a USB device, or loading settings from a web page at device reboot, allows you to deploy other Monarch devices without logging in to the Command Center.

Accessing the Automatic Configuration tab

To access the **Automatic Configuration** tab, open the Monarch LCS Command Center (see "Accessing the Command Center" on page 22), and then choose **Device > Automatic Configuration**.
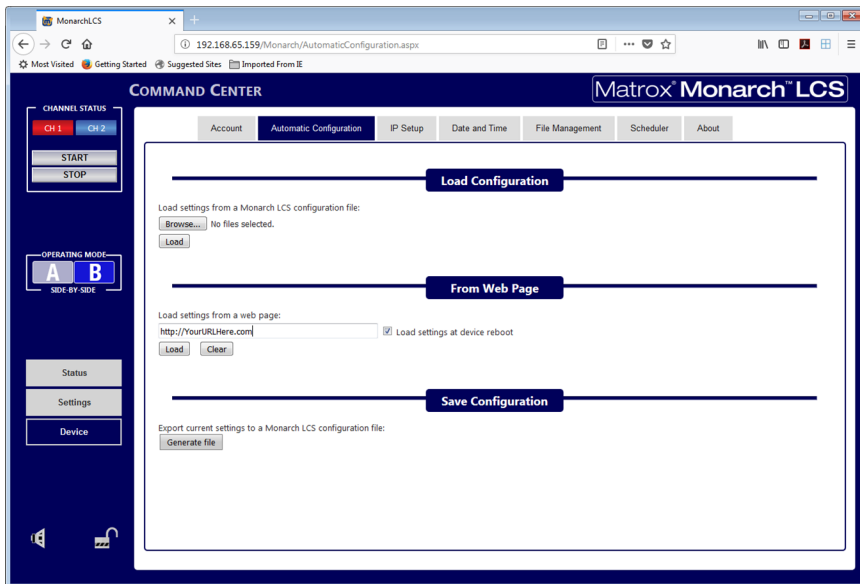
Loading settings from a configuration file

You can import settings from a previously-generated Monarch LCS configuration file. The file must be located on your computer or somewhere that is accessible from your computer (see "Saving settings to a configuration file" on page 57).

1 Go to the **Automatic Configuration** tab of the Command Center.

2 Under **Load settings from a Monarch LCS configuration file**, click **Browse** or **Choose Files** depending on your web browser.

3 Select the file you want to load.

4 Click **Load**.

Your Monarch LCS settings will now match those of the chosen configuration file.

Loading settings from a web page

You can import Monarch settings from a specific web page that is hosting the configuration file generated in the Command Center (see "Saving settings to a configuration file" on page 57). This option is particularly useful when there is a need to oversee the Monarch LCS operation from a central control environment. You can set bit rates and destinations by managing a web page instead of logging into the Monarch LCS Command Center.

1 Go to the **Automatic Configuration** tab of the Command Center.

2 In the **Load settings from a web page** field, type the URL address of a page hosting the configuration parameters.

3 Click **Load**.

4 (Optional) Select **Load settings at device reboot** if you want to have your Monarch LCS automatically load the settings from the specified URL the next time it boots up.

Your settings will now match those of the chosen configuration file.

Note   With **Load settings at device reboot** selected, you only need to reboot/reset your Monarch LCS and it checks the specified URL for updated settings.

Saving settings to a configuration file

You can save or export your current settings as a Monarch LCS configuration file, which you can then save to your computer, to a USB device connected to your computer, or to a network drive. You can then use the configuration file to configure other Monarch LCS devices.

Note   You cannot save to a USB device connected to the Monarch LCS.

Device page

1 Go to the **Automatic Configuration** tab of the Command Center.

2 Under **Export current settings to a Monarch LCS configuration file**, click **Generate file**.

3 Select a save location. Do not change the filename (*MonarchLCSSettings.xml*) if you plan to automatically configure a Monarch from a USB device (see "Automatically importing Monarch settings on factory reset).

The Monarch LCS configuration file is created, and contains all the Monarch settings as XML parameters.

Automatically importing Monarch settings on factory reset

On factory reset, the Monarch LCS can automatically import configuration settings from a Monarch LCS configuration file that is on a USB device connected to the USB port 2.

1 Copy the Monarch LCS configuration file to a USB device (see "Saving settings to a configuration file).

📝 **Note** The configuration file must have the original filename, given by the Monarch LCS when the file was generated (*MonarchLCSSettings.xml*).

2 Connect the USB device to the Monarch LCS' USB port 2 (see "USB ports 1 and 2" on page 7).

3 Perform a factory reset by pressing and holding the Reset button on the device for at least five seconds (see "Reset to factory defaults" on page 13).

The Monarch LCS boots up with your settings loaded.

For more information on Monarch configuration files, including generating or editing configuration files, consult the *Matrox Monarch LCS Dev Tools Reference Guide*, which is provided in PDF format in the Matrox Monarch LCS Support section of our website at www.matrox.com/video/support.

IP Setup tab

The **IP Setup** tab in the Command Center lets you switch the Monarch LCS IP mode between DHCP and Static. By default, Monarch LCS is set to DHCP mode.

ⓘ **Important** Changing the IP mode will end the current Command Center session. To access the Monarch LCS Command Center again via IP address, you will need to enter a different Monarch LCS IP address in your browser's address field. If switching to Static mode, you may also be required to change your computer's network configuration. For information on obtaining the Monarch LCS IP address and accessing the Command Center in DHCP or Static mode, see Chapter 3, "Network Connection and Setup.

To access the **IP Setup** tab, open the Monarch LCS Command Center, and then choose **Device > IP Setup**.
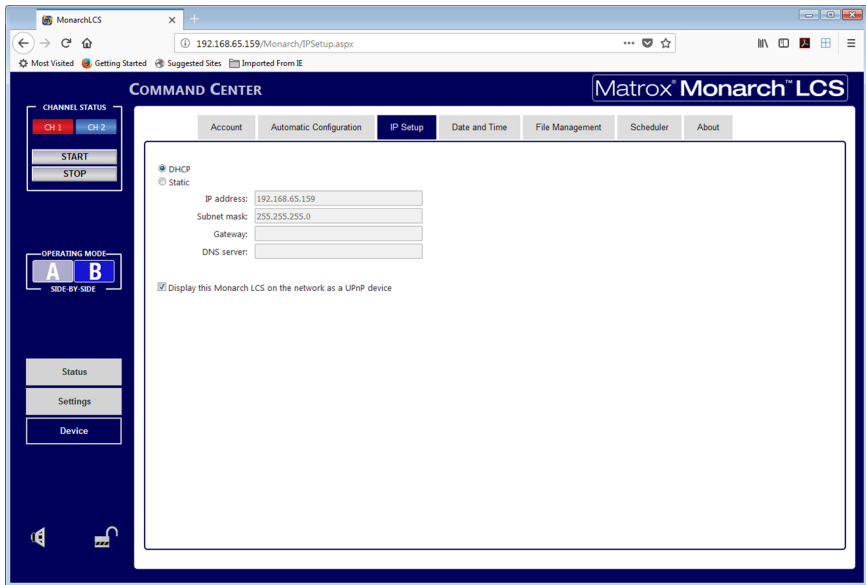
Setting the IP mode to DHCP

Set Monarch LCS to DHCP IP mode when connecting to a network with a DHCP server, such as through a router.

1 Select **DHCP**.

2 Click **Apply**.

Tip See "Network connection and IP address" on page 17 for instructions on how to connect Monarch LCS to a network with a DHCP server, and how to acquire the Monarch LCS network IP address to access the Command Center.

Setting the IP mode to Static

Set Monarch LCS to Static IP mode when connecting to a network without a DHCP server.

1 Select **Static**.

2 Enter a static **IP address** for your Monarch LCS. Unless you change this address, the default static IP address will be used (169.254.1.11). If you reset the device in Static IP mode (see "Switch to Static IP mode" on page 13), the static IP address reverts to default.

Note When connecting multiple Monarch LCS devices on the same network, each Monarch LCS device must have a unique network IP address.

Device page

3 Enter the **Subnet mask** on your network to which Monarch LCS is connected. By default, the subnet mask is set to 255.255.255.0.

4 Enter the **Gateway** IP address and **DNS server**.

5 Click **Apply**.

Tip See Chapter 3, "Network Connection and Setup for instructions on how to connect Monarch LCS to a network without a DHCP server, how to change your computer's network configuration to establish a connection between your computer and the Monarch LCS device, and how to access the Command Center.

Preventing Monarch LCS from appearing as a UPnP device on the network

The Monarch LCS uses the Simple Service Discovery Protocol (SSDP) to broadcast itself as a Universal Plug and Play (UPnP) device. This means that it will appear in Windows Explorer (not visible in Mac OS) as if it were a printer, external hard drive, or similar UPnP device.

This feature is enabled by default, and makes it easier to find the Monarch LCS on a network if you do not know the device IP address. However, for security reasons you may not want the Monarch LCS to appear on your network for anyone to see. If so, you can disable SSDP to prevent the Monarch LCS from appearing as a UPnP device.

To prevent the Monarch LCS from appearing:

1 Access the Monarch LCS Command Center (see "Accessing the Command Center" on page 20).

2 Choose **Device > IP Setup**.

3 Clear **Display this Monarch LCS on the network as a UPnP device**.

4 Click **Apply**.

The Monarch LCS will no longer be visible in Windows Explorer as a UPnP device. You may need to restart Windows Explorer for Monarch LCS to no longer appear on the network.

Note By using this option, this Monarch device will not automatically appear on the Monarch LCS Utils list of connected devices. You must use the **Find All** button for the Monarch LCS to appear.

Date and Time tab

The **Date and Time** tab in the Command Center lets you set the date and time for your Monarch LCS device. The date and time are used in the naming of the recorded files (see Path and Filename).

(i) **Important** To save changes made in the **Date and Time** tab, you must click the **Apply** button. A Monarch LCS hardware reboot is required to apply the changes. If you leave the **Date and Time** tab before clicking **Apply**, all changes will be lost.

To access the **Date and Time** tab, open the Monarch LCS Command Center, and then choose **Device > Date and Time**.

Device page
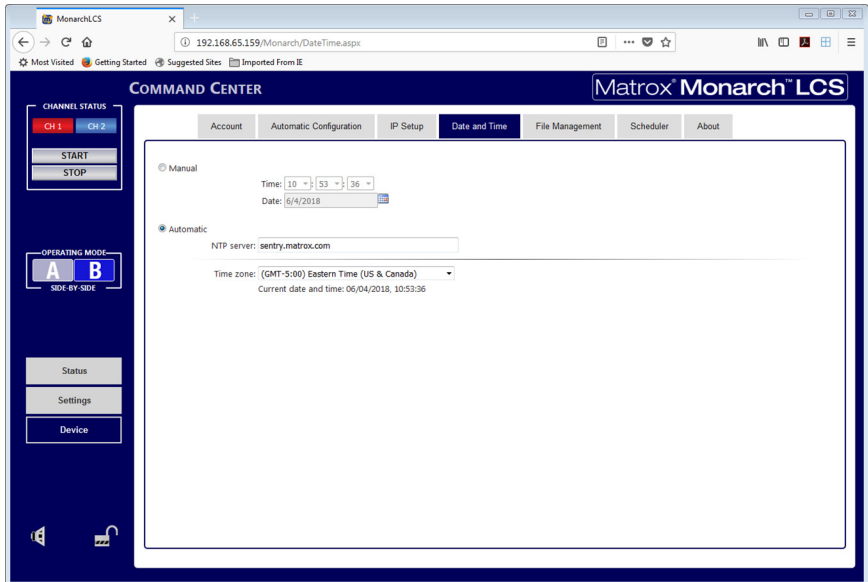
Setting the device date and time

You can set the date and time manually or automatically by using an NTP server..

Manually	Automatically*
1 Select **Manual**.	**1** Select **Automatic**.
2 Set the **Time**, and enter a **Date** in the format DD/MM/YYYY, or click 📅 to select a date from the calendar.	**2** Enter a local or public **NTP server** address. The default NTP server address is time.nrc.ca.
3 Click **Apply**. You'll be notified that Monarch LCS will be rebooted in order to apply the changes.	**3** Select a **Time zone** from the list. The current date and time associated with the selected NTP server and time zone are displayed next to **Current date and time**.
	4 Click **Apply**. You'll be notified that Monarch LCS will be rebooted in order to apply the changes.

*Setting the date and time automatically requires a local or public NTP server address. An Internet connection is required to use a public NTP server. If you are using Monarch LCS in Static IP mode, do not forget to specify the "Gateway" and "DNS server" on the IP Setup tab (see "IP Setup tab" on page 58).

File Management tab

The **File Management** tab in the Command Center lets you transfer Monarch files from local storage (USB/SD card) to network or web-based folders, and then delete those files from the local storage device after they have been transferred. You can transfer/delete files manually, or set up an automatic transfer/delete schedule.

To access the **File Management** tab, open the Monarch LCS Command Center, and then choose **Device > File Management**.
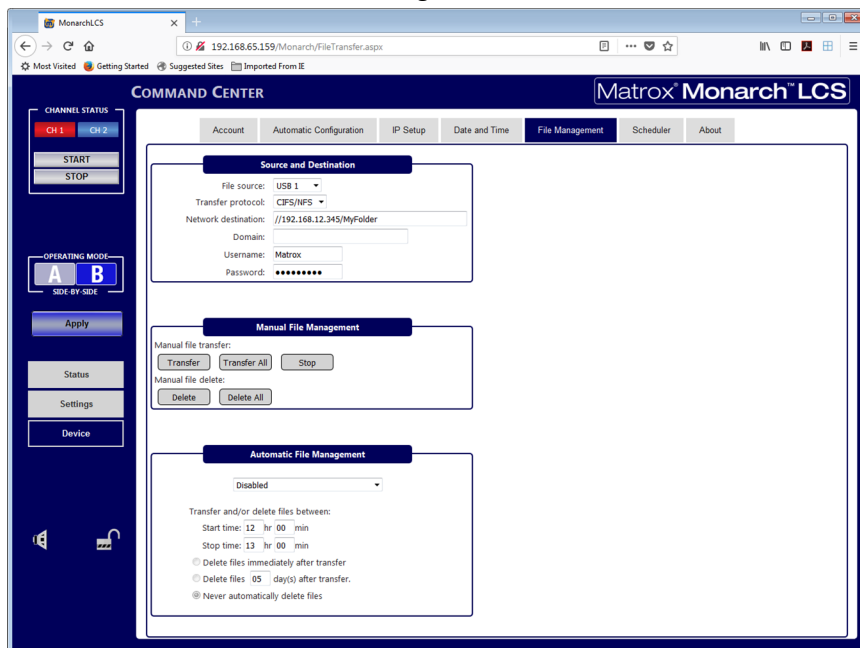
About File Management

When recording a file, the Monarch also creates a manifest (XML) file on the storage device (USB or SD Card) that identifies the recording. There is one XML file per recording. This XML file is only located on the storage device, and contains a tag identifying whether or not the file has previously been transferred to a specific network location.

(i) **Important** Do **not** delete the manifest XML files created with the Monarch's recorded files. If you do, File Management will not work as intended.

Please note the following about File Management:

- The file destination has to be a valid network path (a defined network location), or a valid web-based drop folder (FTP or sFTP).
- File transfer cannot start while the Monarch is streaming or recording.

Device page

- Files cannot be deleted during a streaming/recording session.
- If a file transfer is in progress, starting a streaming/recording session will stop the file transfer.
- If the file already exists in the destination folder, it will not be overwritten or transferred again, even if you select **Transfer all**.
- It is recommended that you use a blank storage device (USB or SD card) when recording a file to be transferred.
- Files interrupted during a transfer will retain their untransferred status on the storage device, and then be transferred the next time a manual or automatic transfer occurs.
- Open Capture XML metadata files are also transferred when using the **File Transfer** feature; however, the Monarch will only transfer the files found on the selected media (even if a video referenced in the Open Capture XML file is located on another USB/SD card). For more information, see Open Capture.
- The **Status** page displays a message if a file did not successfully transfer.

Configuring your Source and Destination

Before you can transfer or delete Monarch files, you must specify the file source and file destination.

✎ **Note** Before you begin, learn how File Management works including the conditions and limitations (see "About File Management" on page 63).

1 Select **File source** to specify the local storage media where your Monarch files are located. You can choose **USB 1**, **USB 2**, or **SD Card**.

2 Select your **Transfer protocol**. Depending on your selection, the additional options in the **Source and Destination** section will change.

   – **CIFS/NFS** is for sending files to a network shared folder. If you select this protocol, proceed to step 3.

   – **FTP** is for sending files to a web-based drop folder. If you select this protocol, proceed to step 4.

   – **sFTP** is similar to FTP but uses the secure connection protocol SSH (Secure Shell). If you select this protocol, proceed to step 4.

3 If you selected **CIFS/NFS** in step 2, configure the following settings:

   a Enter the **Network destination**.

   If you are transferring files, Monarch will send the files to this location. Monarch does not delete files on a network location.

   When specifying the path, all folders in the path must already exist. Monarch will not create new folders. For more information on how to set

up shared folders for Windows or Mac OS, see Appendix B, "Sharing a network folder," on page 75.

  b Enter the network **Domain** if the Monarch is not on the same domain.

  c Enter the network **Username** (if applicable).

  d Enter the network **Password** (if applicable).

4 If you selected **FTP** or **sFTP** in step 2, configure the following settings:

  a Enter the **Host**.

  b Enter the **Username** (if applicable).

  c Enter the **Password** (if applicable).

  d Enter the **Port** if you want to use a different port than the default 21 for **FTP** or 22 for **sFTP** (e.g. if the port is being used by another application).

5 Click **Apply.**

Your **Source and Destination** settings are configured.

Using Manual File Management

Use **Manual File Management** when you want direct control over how your Monarch files are transferred or deleted.

Note If you have not already configured your file source and file network destination, follow the steps described in "Configuring your Source and Destination" on page 64.

- **Manual file transfer:**
  - Click **Transfer** to transfer only the Monarch files that have not yet been transferred to your specified network location.
  - Click **Transfer All** to transfer all Monarch files from the local storage to your specified network location.
  - Click **Stop** to stop a transfer in progress.

  During the transfer, the "file transferring" indicator will display in the Command Center side menu and the encoder LED will blink, changing from red to blue (see "Using the Command Center side menu" on page 24).

- **Manual file delete:**
  - Click **Delete** to delete only the Monarch files that have already been transferred to your specified network location.
  - Click **Delete All** to delete all Monarch files on the local storage.

Device page

Using Automatic File Management

Use **Automatic File Management** when you want to schedule and automate File Transfer and/or File Delete operations.

1 If you have not already configured your **Source and Destination** settings, follow the steps described in "Configuring your Source and Destination" on page 64.

2 From the displayed drop-down list, select the type of automatic file transfer you want:

   – Select **Transfer files when Monarch is idle** to transfer files when the file recording is complete and the Monarch is in an idle state.

   Monarch enters an idle state approximately one (1) minute after a stream/record session has stopped. Monarch is **not** considered to be in an idle state after a reboot, even though it may not be streaming or recording after booting up.

   During an idle state you can browse through the Command Center and even change settings. As long as you do not start a stream/record session, the Monarch is still considered to be idle.

   If a file transfer is interrupted by a stream/record session, the transfer will continue when the Monarch is again idle (i.e. the session has stopped).

   – Select **Scheduled** to specify the time of day you want the transfer operation to occur. Transfer will occur every day during this time. If you select this option, proceed to step 3.

   – Select **Disabled** to disable automatic file management.

   Depending on your selection, the additional options in the **Automatic File Management** section will change.

3 If you selected **Scheduled** in step 2, in the **Transfer and/or delete files between** section, specify the time of day you want the transfer/delete operation to occur (e.g. between 23:00 and 00:30).

   Monarch will transfer files until all files have been sent or until the end of the allotted time, after which any remaining files will be transferred during the next window (or manually if you choose).

4 Specify how Monarch should manage deleting of files:

   – Select **Delete files immediately after transfer** to delete the files on local storage immediately after a successful transfer operation.

   – Select **Delete files (x) days after transfer** to specify how many days Monarch should keep files on local storage after a successful transfer operation. After the days specified are up, Monarch will delete all eligible files during the next available start/stop time you entered in step 3. If you

enter (0) for this option, Monarch will delete the files immediately after they have been transferred.

For example, let's say you want the Monarch to delete files after three (3) days, and your start/stop time is 12:30 to 14:30. Every day between 12:30 and 14:30, Monarch will look for files that have been on the local storage for 3 days past their transfer time and delete them.

– Select **Never automatically delete files** to disable automatic file delete.

5 Click **Apply**.

Automatic File Management is configured.

Scheduler tab

The **Scheduler** tab in the Command Center lets you schedule a streaming or recording session for a future date. The sessions are displayed as events on a calendar.

To access the **Scheduler** tab, open the Monarch LCS Command Center, and then choose **Device > Scheduler**.

Device page

About Scheduler mode

Using the Monarch LCS in Scheduler mode allows you to automatically start and stop a streaming or recording session.

You can turn the Scheduler on and off using the toggle button at the top of the page.

Off/On button
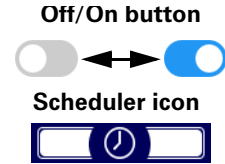
When the Monarch LCS Scheduler mode is enabled, you will see the Scheduler icon displayed in the Command Center side menu.

Scheduler icon

The Monarch LCS uses iCalendar (*.ics*) files to schedule events (streaming or recording sessions). iCalendar is a global format for (plain text) calendar files used by calendar and email programs like Google Calendar and Microsoft Outlook (recommended). These files enable the sharing and publishing of information from one calendar to another. The main information stored in *.ics* files is the title, start time, end time, and a brief summary of the calendar event(s).

Events

Events are upcoming streaming or recording sessions within the Scheduler calendar. An event represents the start and stop time of a session. Events must be created using a specific set of parameters. Using either Microsoft Outlook or Google Calendar, make sure that:

- The event summary/name begins with "*LCS-*".
- The location is the name of the Monarch LCS unit to be used for that particular event.
- A valid start time and end time is entered for each event.

Note   Please note the following:

- The minimum scheduled recording length is one (1) minute (there is no maximum length). You cannot set all-day events.
- Make sure to enter all the details correctly. If you need to make any changes to an event (e.g. Start time change, remove an event, etc.), you will have to do so in the original calendar, then load a new *.ics* file to replace the first one containing that event.
- You can schedule calendar events occurring within the coming twelve (12) months. Depending on the number of events you have in your calendar, you may experience a delay when switching from one month to the next.
- The Scheduler will not use a time zone that might have been set as part of an individual event.
- If the Monarch device is powered up during a scheduled event, the streaming/recording session associated to the event will start. This also applies to a device reboot.

- Scheduled events will not start if the Monarch is already streaming or recording at the time. To ensure all scheduled events start when intended, make sure to stop any active streaming/recording sessions before the event.

Events on the Scheduler calendar are color-coded to inform you of their state:

Event Color	Event Status
Blue	Scheduled
Green	Successful
Red	Failed
Yellow	Stopped by the user
Gray	Discarded (overlap)

For more information on events, see "About Scheduler mode" on page 68.

Custom event fields

If your recordings are using the Open Capture standard, you can add custom fields to your calendar events and the Monarch will include them in the Open Capture XML file included with your video files. For more information on how to create events, see "Events" on page 68.

To add custom fields to calendar events:

1 Open a Google Calendar or Microsoft Outlook event.

2 In the description or body of the event, add as many custom fields as you like using the following syntax:

```
STARTMONARCHCUSTOM:
Field1:value1 (e.g. PresenterName:John Smith)
Field2:value2 (e.g. PresenterID:123456789)
Field3:value3 (e.g. PresenterTitle:Calculus101)
ENDMONARCHCUSTOM:
```

3 Continue creating the event as described in "Events" on page 68 and "Creating and importing a calendar" on page 70.

4 Save the event as a *.ics* file.

When you import the iCalendar file into the Monarch, the custom fields will be added to the Open Capture XML file as follows:

```
<customDataItems>
    <customData>
        <xmlData>
            <metaData>
                <PresenterName>John Smith</PresenterName>
                <PresenterID>123456789</PresenterId>
                <PresenterTitle>Calculus101</PresenterTitle>
            </metaData>
        </xmlData>
    </customData>
</customDataItems>
```

Device page

```
</customDataItems>
```

You can add any custom field you want to the XML. As long as you follow the proper syntax, Monarch will include it in the Open Capture XML file.

Creating and importing a calendar

To create a calendar for use with Monarch LCS:

1 Read more about how Scheduler mode and Events work in Monarch LCS.

2 Use either Google Calendar or Microsoft Outlook to create scheduled streaming or recording events.

For specific instructions on how to create iCalendar files in either Google Calendar or Microsoft Outlook, please refer to the help provided by Google and Microsoft in their respective applications.

3 Begin each event name with "*LCS-*".

4 Enter a start time and end time for each event.

5 Enter the device name of the Monarch LCS as the location for each event.

6 (Optional) Add custom fields to your event if needed (see "Custom event fields" on page 69).

7 Export the iCalendar file to a location that can be accessed by the Monarch LCS Command Center.

8 Go to the **Scheduler** tab in the Command Center. To load the calender from a file, go to step 9. To load the calender from a URL go to step 10.

9 To load the calendar from a file, do the following:

    a Under **Load Schedule**, select **From file.**

    b Click **Browse** or **Choose Files** depending on your web browser, find the *.ics* file you created, and then click **Load**.

    c Enable the schedule by turning the toggle button on.

10 To load the calender from a URL, do the following:

    a Under **Load Schedule**, select **From URL.**

    b Type the URL in the field provided, then click **Fetch** to get the schedule from the specified URL.

    c (Optional) To periodically fetch new schedules, specify how often in minutes the Monarch should check for schedule changes. If you leave this at zero (0), the Monarch will not check for new schedules.

11 In **Display calendar events from**, click inside the starting and ending date fields to specify the number of days you want the calendar to be able to display. The calendar can display a maximum of 364 days. For example, if you select 09/26/2017 as your start date, the latest end date you can select is 09/25/2018.

Your schedule is now loaded and Scheduler mode is enabled.

📝 **Note** The **Status** page will display the name of the loaded *.ics* file and whether the feature is on or off. For more information about events, see "Events" on page 68.

About tab

The **About** tab in the Command Center lets you see the serial number and current firmware version of your Monarch LCS device, provides links to the latest Monarch LCS documentation, warranty, and third-party licenses (an Internet connection is required), and displays the Matrox Software License Agreement.

📝 **Note** To update the Monarch LCS firmware, see "Updating the Monarch LCS firmware" on page 20.

To access the **About** tab, open the Monarch LCS Command Center, and then choose **Device > About**.

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Your notes

A

Recording file size and duration

This appendix contains tables of approximated recording file sizes and recording lengths.

Recording file sizes and duration

The following tables list the approximate recording file size based on the average video data rate and recording duration, and the approximate maximum recording duration given the average video data rate and available disk space.

Note Unless a specific recording duration limit was set in the record settings, your Monarch device limits the duration of each recording to 4 hours and 50 minutes. The recording will automatically stop when the duration limit is reached.

Approximate file size

Recording Duration	Average Video Data Rate (kb/s)			
	500	2000	5000	15 000
5 min	18.8 MB	75 MB	188 MB	563 MB
30 min	112.5 MB	450 MB	1.1 GB	3.4 GB
60 min	225 MB	900 MB	2.3 GB	6.8 GB
3 hrs	675 MB	2.7 GB	6.8 GB	20.3 GB
4 hrs 50 min	1.1 GB	4.5 GB	11.3 GB	33.8 GB

Approximate maximum recording duration

Disk Space	Average Video Data Rate (kb/s)			
	500	2000	5000	15 000
4 GB	17.8 hrs	4.4 hrs	107 min	36 min
16 GB	71.1 hrs	17.8 hrs	7.1 hrs	2.4 hrs
32 GB	142.2 hrs	35.6 hrs	14.2 hrs	4.7 hrs
64 GB	284.4 hrs	71.1 hrs	28.4 hrs	9.5 hrs
256 GB	1138 hrs	284.4 hrs	114 hrs	38 hrs
1 TB	4444.4 hrs	1111.1 hrs	444.4 hrs	148.1 hrs

B

Sharing a network folder

This appendix provides instructions for sharing network folders with the Monarch.

Introduction

This appendix describes how to set up shared folders on a Windows or Mac system so they can be used as destination folders for Monarch recordings and file transfers.

(i) **Important**   Please note the following about creating shared folders:

- When specifying the path, all folders in the path must already exist. Monarch will not create new folders.
- When creating a shared folder for Monarch recordings (see "Destination settings (for recording)" on page 49), you must also specify the basename of the file since you are creating the file at that point. You **do not** specify the basename for file transfers (see "File Management tab" on page 63), only the destination folder, since those files have already been created and named.

Recording or transferring to folders on a USB or SD card

When recording or transferring to a USB device or SD card, enter the folder(s) on the recording device to which you want to record, if applicable, followed by the basename (if it is for a recording). Do not enter a basename for file transfers.

For example, if you want to name your file "Recording1", and save the file in a folder named "Files" that is contained within another folder named "Project" on the root directory, enter *Project/Files/Recording1*. If you want to save the file in the media device's root directory, enter *Recording1*.

Recording or transferring to folders on a network drive

This option allows you to record or transfer files to a shared folder on the network. The method for entering the location depends on the operating system of the computer that contains the shared folder. For more information on supported operating systems, see "Supported operating systems" on page 2.

On a Windows system

When recording or transferring to a shared folder that is on a Windows system on the network, you must enter the IP address of the location on the network that will receive the file, followed by the shared folder name, and then the basename (if it is for a recording). Do not enter a basename for file transfers.

Use the following format:

//IP address/shared folder name/basename

For example, if you want to name your file "Recording1", and send the file to a shared folder named "Files" that is located on a network computer with an IP address of "123.456.7.890", enter *//123.456.7.890/Files/Recording1*.

ⓘ **Important**   If the network destination has a firewall, it must be disabled in order to send the file to the network location.

On a Mac OS system

When recording or transferring to a shared folder that is on a Mac OS system on the network, the folder to which you want to send the file must be shared using the Network File System (NFS) file-sharing protocol.

To share a folder using the NFS protocol, the full path to the folder that you want to share is required. You can obtain the full path to the folder by right-clicking the folder, and then clicking **Get Info**.

ⓘ **Important**   Shared folders that use a file-sharing protocol other than NFS are not supported.

1 On the computer that contains the folder that you want to share, make sure that you're logged in as an administrator and that your user account has a password. User accounts that do not have a password cannot be used to share a file using the NFS protocol.

2 In the **Finder** menu, choose **File > New Finder Window**.

3 In the **Applications** folder, click the **Utilities** folder, and then click **Terminal**.

4 In the **Terminal** window, type the following command, where "Path" is the full path to the folder that you want to share:

echo /Path -mapall=$(logname)| sudo tee -a /etc/exports

For example, to share a folder named *Files* that is located on the *Desktop* under *Matrox* in the *Users* root directory folder, type the following command:

echo /Users/Matrox/Desktop/Files -mapall=$(logname)| sudo tee -a /etc/exports

For added security, you can restrict write access to the folder to one device by adding the IP address of the Monarch device that you want to use to write to the folder. For example, if the IP address of the Monarch device is *169.254.1.11*, type the following command:

echo /Users/Matrox/Desktop/Files 169.254.1.11 -mapall=$(logname)| sudo tee -a /etc/exports

5 Press **ENTER**.

6 Type your user account password, and then press **ENTER**.

7 Type the following command:

Recording or transferring to folders on a network drive

sudo nfsd restart

8 Press **ENTER**.

9 Close the **Terminal** window.

The folder is now a shared folder.

10 Now that you have created the shared folder, you must specify the folder path in the Monarch Command Center.

When entering the folder, you must enter the IP address of the location on the network to which you want to record or transfer, followed by the full path to the shared folder from the root directory, and then the basename (if it is for a recording). Do not enter a basename for file transfers.

Use the following format:

//IP address:/full path to shared folder/basename

For example, if you want to name your file "Recording1" and save the file to a shared folder named "Files" that is located on the Desktop under "Matrox" in the Users root directory folder on a network computer with an IP address of "123.456.7.890", enter the following:

//123.456.7.890:/Users/Matrox/Desktop/Files/Recording1

Tip   You can obtain the full path to the shared folder by right-clicking the folder, and then clicking **Get Info**.

The Monarch can now record or transfer files to the shared folder.

C
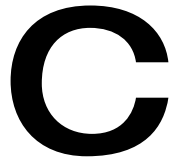
Integrating Monarch LCS with Kaltura

This appendix describes how to use Monarch LCS with the Kaltura service for creating custom scheduled events.

Introduction

Monarch LCS allows you to import and use Kaltura events in the Monarch Scheduler. From a custom page in the Monarch Command Center, you establish a connection with the Kaltura service, and then use the Monarch Scheduler to fetch and load events created in Kaltura MediaSpace.

Note Please note the following:

- This document does not describe how to use Kaltura beyond what is required for configuring the Monarch to accept Kaltura events. You are expected to be familiar with Kaltura functionality and/or terminology.

- References to Kaltura in this document (including user interface instructions) were up-to-date at the time of this document's publication.

Connecting Monarch to Kaltura

To connect your Monarch device to Kaltura, you will need the following Kaltura credentials:

- Partner ID and Administrator Secret

  Found in the Kaltura Management Console under **Settings > Integration Settings > Account Info**.

- Service URL

  The URL for the Kaltura API. If the API is hosted by Kaltura the URL is the default https://www.kaltura.com. However, you may be hosting locally.

- User ID

  Your personal Kaltura User ID.

To connect Monarch to Kaltura:

1 Open a web browser and type the following into the address bar:

http://<Monarch IP address>/Kaltura

For example, if your Monarch IP address is 192.168.12.345, type in *http://192.168.12.345/Kaltura* and press **ENTER**.

The following page appears:
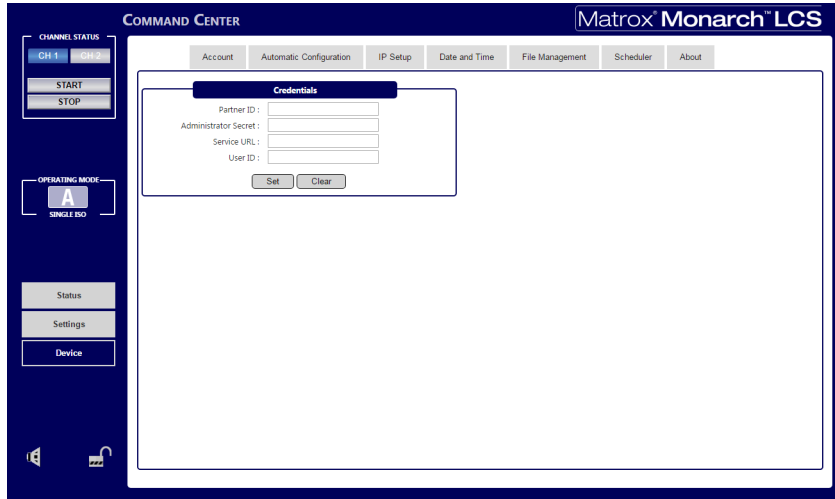
2 Enter your Kaltura credentials.

3 Click **Set**.

Your Monarch device is now connected to Kaltura. The Kaltura tab appears in the Command Center top menu, and the **Register Device** section appears.
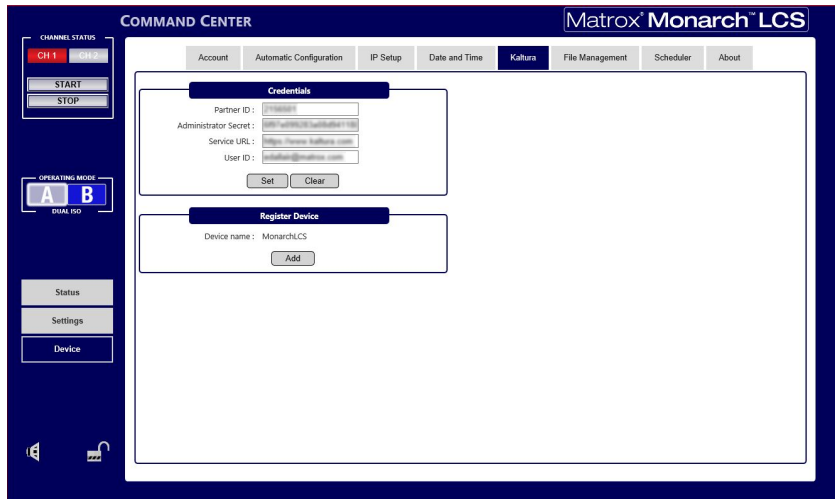
4 Under **Register Device**, your Monarch device name will be listed and can be added as a Kaltura resource.

If you want to change the Monarch device name before you add it as a resource, you must do so from the **Account** tab. (see "Account tab" on page 55).

5 Click **Add**.

Your Monarch has been added as a Kaltura resource, and will now be available for you to select when creating an event in Kaltura MediaSpace.

Please note the following:

- After you have successfully connected to Kaltura, it is recommended that you export your settings as a XML file using Monarch's **Automatic Configuration** feature. Kaltura settings are not preserved after a factory reset, and exporting your configured settings means that you can easily import them back if you ever need to factory reset your Monarch. For more information, see "Exporting and importing Kaltura settings" on page 84.

- If you add another Monarch device with the same name, the second Monarch will also be linked to the same Kaltura resource. Events created for that resource can then be applied to both Monarchs.

Disconnecting Monarch from Kaltura

To access the **Kaltura** tab, open the Monarch LCS Command Center (see "Accessing the Command Center" on page 22), and then choose **Device > Kaltura**.

✎ **Note** The **Kaltura** tab is only visible if you have already connected your Monarch to the Kaltura service as described in "Connecting Monarch to Kaltura" on page 80.

⟹ **To disconnect Monarch from Kaltura:**

1 Click **Remove**.

2 Enter the name of the Monarch and then confirm the delete operation.

Removing the Monarch this way will delete the Kaltura resource. If you still want to unlink the Monarch but preserve the Kaltura resource, you can change the Monarch device name instead of removing it.

3 You can also remove the **Kaltura** tab from the Command center. Type the following into your web browser: *http://<Monarch IP address>/Reset*

📝 **Note** The "Reset" is case-sensitive. It must be a capital "R".

4 Press **ENTER**.

The Monarch has been disconnected from the Kaltura resource, and the Kaltura tab no longer appears in the Command Center.

Please note the following:

- Any loaded Kaltura calendars are now disabled.
- If you were periodically pulling new calendar changes from Kaltura, that is now disabled.
- If you add the same Monarch device to Kaltura again (see "Connecting Monarch to Kaltura" on page 80) it is as if you are adding it for the first time. It will not relink to the same Kaltura resource as before, and you will have to re-create your events.

Creating Kaltura events for use in Monarch Scheduler

After you have established the link between your Monarch device and Kaltura, you can create events in Kaltura MediaSpace, and have the Monarch Scheduler import those events into the calendar.

📝 **Note** The Kaltura MediaSpace instructions provided in the steps below were current at the time that this document was written. If you find any discrepancies between these instructions and the Kaltura user interface you are currently using, refer to Kaltura's documentation for more information.

⟹ **To create a event in Kaltura MediaSpace:**

1 Open Kaltura Media Space and log in with your Kaltura credentials.

2 Go to **My Schedule**.

3 Click **Create Event**.

The event name can be anything you want, but it will be truncated when viewed in the Monarch Scheduler.

4 Set the time for your event.

Remember to account for the time zone of your Monarch device when setting the event time. The time zone of the Kaltura event cannot be changed.

5 Select the resources (i.e. Monarchs) you want your event to apply to.

6 Clear the option **Copy details from event to recording** to display further options.

7 Click **Save**.

8 Again clear the option **Copy details from event to recording**.

9 From the **Co-Editors and Co-Publishers** section, select **Published**.

10 Select your desired option from the list.

11 Click **Save and Exit**.

Your event will be now be listed in **My Schedule**.

12 Open the Monarch Command Center, and go to **Device > Scheduler**.

13 From the **Load Schedule** drop-down list, select **From Kaltura**.

If the **From Kaltura** option is not shown, it means your Monarch is not linked to the Kaltura service. For more information, see "Connecting Monarch to Kaltura" on page 80.

14 Click **Pull** to get the events from Kaltura.

15 (Optional) If you want to periodically check for schedule updates, enter how often in minutes you want Monarch to fetch new calendar changes.

16 If it is not already enabled, enable Scheduler mode
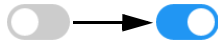
Your Kaltura events are now enabled for the Monarch Scheduler.

Exporting and importing Kaltura settings

When you perform a factory reset of your Monarch device, the Kaltura configuration settings are not maintained. By exporting the settings to an XML file, you will then be able to import them by using the Automatic Configuration feature.

Note The Automatic Configuration feature is described in more detail in "Automatic Configuration tab" on page 56. This section describes how to use Automatic Configuration to preserve and update Kaltura settings.

⟹ **To export your Kaltura settings:**

1 Connect your Monarch to Kaltura with your Kaltura credentials as described in "Connecting Monarch to Kaltura" on page 80.

2 In the Monarch Command Center go to **Device > Automatic Configuration**.

3 Under **Export current settings to a Monarch LCS configuration file** click **Generate**.

4 Save the XML file that is generated.

5 Open the XML file using Notepad++ or a similar text editor.

6 Scroll down to the <Kaltura> tag and you will see your settings have been added to the XML code.

(i) **Important**   For security reasons, the Administrator Secret tag <AdminSecret> has not been populated. If you choose to include this information in the XML file, you must copy and paste the information in yourself.

7 If you add the <AdminSecret> tag information, save the XML file again.

Your Kaltura settings are now saved to the XML file.

⟹ **To import your Kaltura settings:**

1 Save the XML file you created in "To export your Kaltura settings:" on page 84 to a USB key or similar device.

2 After the Monarch's firmware update is complete, connect the USB device to the **USB 2** connector on the Monarch.

3 Perform a factory reset of the Monarch (see "Using the Reset button" on page 12).

When the Monarch boots back up, the Kaltura configuration settings will have been updated.

Your notes

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Matrox Monarch LCS Specifications

This appendix provides specifications for the Monarch LCS hardware.

General

- **Regulatory compliance**
  - EMC: FCC Class A, CE Mark Class A, ACMA C-Tick Mark
  - RoHS Directive 2011/65/EU
- **Weight**
  - 0.6 kg
- **Power**
  - Input: 9-24 VDC
  - Connector: DIN4
  - Total power consumption: 20-30 Watts (42 max)
- **Power Supply**
  - Line voltage: 100-240 VAC
  - Frequency: 50-60 Hz
  - Input connector: IEC320-C8
  - Output connector: DIN4 Locking power
  - Output: 12VDC (42 W)
- International Adapter
  - US/UK
  - European

Connections

- **HDMI inputs (2)**
  - Supported video input formats (auto-detected):
    - 1920 × 1080p at 25/29.97/30/50/59.94/60 fps
    - 1920 ×1080i at 25/29.97 fps
    - 1280 × 720p at 50/59.94/60 fps
  - HDMI YCbCr 4:2:2 / RGB
  - HDMI embedded audio, 2-channel
  - HDCP not supported
  - Standard Type A HDMI connector (19 pins)
- **HDMI output**
  - HDMI YCbCr 4:2:2 / RGB
  - HDMI embedded audio, 2-channel
  - Standard Type A HDMI connector (19 pins)
- SDI input

- – Supported video input formats (auto-detected):
  - • 1920 × 1080p at 25/29.97/30/50/59.94/60 fps
  - • 1920 ×1080i at 25/29.97 fps
  - • 1280 × 720p at 50/59.94/60 fps
  - • 720 × 576i at 25 fps
  - • 720 × 486i at 29.97 fps
- – 8-channel, 24-bit SDI embedded audio, 48 kHz sample rate, synchronous
- – SDI compliant with SMPTE 259M/292M/424M(Level A)/425M
- – BNC connector (75 Ω), terminated
- – Full audio and VANC preservation
- • SDI output
  - – SDI compliant with SMPTE 259M/292M/424M(Level A)/425M
  - – 8-channel, 24-bit SDI embedded audio, 48 kHz sample rate, synchronous
  - – BNC connector (75 Ω)
- • **Unbalanced analog audio input**
  - – **1x stereo 3.5 mm (1/8") stereo jack**
  - – **Input impedance: Hi-Z**
  - – **Nominal live level -10 dBv with 4 dB headroom**
- • **Unbalanced analog audio output**
  - – 1x stereo 3.5 mm (1/8") stereo jack
  - – Output impedance: 25 ohm
  - – "Nominal live level -10 dBv with 4db headroom
  - –
- • **Data ports**
  - – 2 x 2.0 USB ports
  - – 1 x auto-sensing 10/100/1000 Base-T Ethernet J-45 port
  - – 1 x SD/SDHC card slot.

Environmental specifications

- • Minimum/maximum room operating temperature: 0 to 40º C
- • Minimum/maximum storage temperature: –20 to 60º C
- • Maximum altitude for operation: 3,000 meters
- • Maximum altitude for transport: 12,000 meters
- • Operating humidity: 20 to 80% relative humidity (non-condensing)
- • Storage humidity: 5 to 95% relative humidity (non-condensing)

Dimensions

The dimensions for the Monarch LCS are as follows.

Top
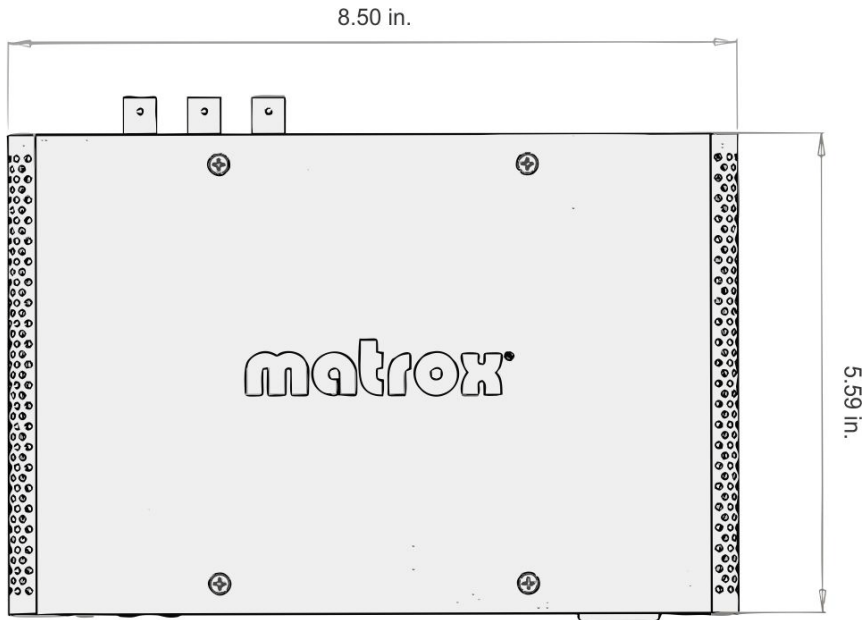
Front

Side

Your notes

E
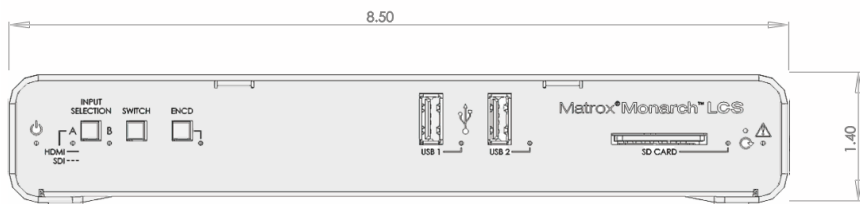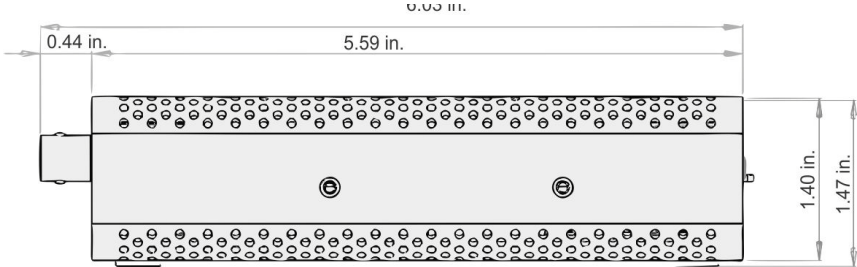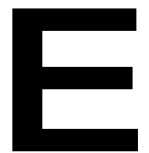
Matrox Customer Support

This appendix explains how you can register your Matrox product and obtain customer support.

How to get Matrox customer support

If you have a problem that you're unable to solve by referring to the documentation for your Matrox product, please contact your Matrox representative. He or she should be able to help you quickly correct any installation or system configuration problem.

If your representative is unable to solve your problem, contact Matrox for further information and assistance.

Registration

You can register your Matrox product in the Matrox Support section of our website at www.matrox.com/video/support.

Only registered users are entitled to customer support, utilities, special promotional offers, and access to our user forum.

Keep up to date with our website

In addition to registering your Matrox product, our website offers you up-to-the-minute information about Matrox products and software updates. Be sure to place our site in your favorites or bookmarks: www.matrox.com/video/support.

Contacting us

Matrox is proud to offer worldwide customer support. Please use the contact information for your Matrox product and area as provided on our website at www.matrox.com/video/support.

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Compliance Statements

USA

FCC Compliance Statement
Remark for the Matrox hardware products supported by this guide
This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

WARNING
Changes or modifications to this unit not expressly approved by the party responsible for the compliance could void the user's authority to operate this equipment. The use of shielded cables for connection of the equipment and other peripherals is required to meet FCC requirements.

Canada

(English) Industry Canada Compliance Statement
CAN ICES-3 (A)/NMB-3 (A)
Remark for the Matrox hardware products supported by this guide
These digital devices do not exceed the Class A limits for radio noise emission from digital devices set out in the Radio Interference Regulation of Industry Canada.

(Français) Conformité avec les exigences de l'Industrie Canada
CAN ICES-3 (A)/NMB-3 (A)
Remarque sur les produits matériels Matrox couverts par ce guide
Ces appareils numériques n'émettent aucun bruit radioélectrique dépassant les limites applicables aux appareils numériques de Classe A prescrites dans le Règlement sur le brouillage radioélectrique édicté par Industrie Canada.

Europe

CE

(English) European user's information – Declaration of Conformity
Remark for the Matrox hardware products supported by this guide
These devices comply with EC Directive 2014/30/EU for a Class A digital device. They have been tested and found to comply with EN55022/CISPR22 and EN55024/CISPR24. In a domestic environment these products may cause radio interference in which case the user may be required to take adequate measures. To meet EC requirements, shielded cables must be used to connect the equipment and other peripherals. These products have been tested in a typical Class A compliant host system. It is assumed that these products will also achieve compliance in any Class A compliant system.

(Français) Informations aux utilisateurs Européens – Déclaration de conformité
Remarque sur les produits matériels Matrox couverts par ce guide
Ces unités sont conformes à la directive communautaire 2014/30/EU pour les unités numériques de classe A. Les tests effectués ont prouvé qu'elles sont conformes aux normes EN55022/CISPR22 et EN55024/CISPR24. Le fonctionnement de ces produits dans un environnement résidentiel peut causer des interférences radio, dans ce cas l'utilisateur peut être amené à prendre les mesures appropriées. Pour respecter les impératifs communautaires, les câbles de connexion entre l'équipement et ses périphériques doivent être blindés. Ces produits ont été testés dans un système hôte typique compatible classe A. On suppose qu'ils présenteront la même compatibilité dans tout système compatible classe A.

(Deutsch) Information für europäische Anwender – Konformitätserklärung
Anmerkung für die Matrox Hardware-Produktunterstützung durch dieses Handbuch
Diese Geräte entsprechen EG Direktive 2014/30/EU für ein digitales Gerät Klasse A. Sie wurden getestet und entsprechen demnach EN55022/CISPR22 und EN55024/CISPR24. In einer Wohnumgebung können diese Produkte Funkinterferenzen erzeugen, und der Benutzer kann genötigt sein, entsprechende Maßnahmen zu ergreifen. Um EG-Anforderungen zu entsprechen, müssen zum Anschließen des ausrüstung und anderer Peripheriegeräte abgeschirmte Kabel verwendet werden. Diese Produkt wurden in einem typischen, der Klasse A entsprechenden, Host-System getestet. Es wird davon ausgegangen, daß diese Produkte auch in jedem Klasse A entsprechenden System entsprechend funktionieren.

(Italiano) Informazioni per gli utenti europei – Dichiarazione di conformità
Nota per i prodotti hardware Matrox supportati da questa guida
Questi dispositivi sono conformi alla direttiva CEE 2014/30/EU relativamente ai dispositivi digitali di Classe A. Sono stati provati e sono risultati conformi alle norme EN55022/CISPR22 e EN55024/CISPR24. In un ambiente domestico, questi prodotti possono causare radiointerferenze, nel qual caso all'utente potrebbe venire richiesto di prendere le misure adeguate. Per soddisfare i requisiti CEE, l'apparecchiatura e le altre periferiche vanno collegati con cavi schermati. Questi prodotti sono stati provati in un tipico sistema host conforme alla Classe A. Inoltre, si dà per scontato che questi prodotti acquiranno la conformità in qualsiasi sistema conforme alla Classe A.

(Español) Información para usuarios europeos – Declaración de conformidad
Observación referente a los productos de hardware de Matrox apoyados por este manual
Estos dispositivos cumplen con la directiva de la CE 2014/30/EU para dispositivos digitales de Clase A. Dichos dispositivos han sido sometidos a prueba y se ha comprobado que cumplen con las normas EN55022/CISPR22 y EN55024/CISPR24. En entornos residenciales, estos productos pueden causar interferencias en las comunicaciones por radio; en tal caso el usuario deberá adoptar las medidas adecuadas. Para satisfacer las disposiciones de la CE, deberán utilizarse cables apantallados para conectar el equipo y demás periféricos. Estos productos han sido sometidos a prueba en un típico sistema anfitrión que responde a los requisitos de la Clase A. Se supone que estos productos cumplirán también con las normas en cualquier sistema que responda a los requisitos de la Clase A.

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